IBM Spectrum Discover Version 2.0.2

Administration Guide



#### Note

Before using this information and the product it supports, read the information in <u>"Notices" on page</u> 97.

#### **Edition notice**

This edition applies to version 2 release 0 modification 2 of the following product, and to all subsequent releases and modifications until otherwise indicated in new editions:

- IBM Spectrum Discover ordered through Passport Advantage (product number 5737-I32)
- IBM Spectrum Discover ordered through AAS/eConfig (product number 5641-SG1)

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# **About this information**

IBM Spectrum® Discover is a metadata-driven management system for large-scale file and object environments. IBM Spectrum Discover maintains a real-time metadata repository for large-scale enterprise storage environments. Metadata can be searched, enhanced, discovered, and leveraged for data processing by using built-in or custom agents.

# **IBM Spectrum Discover - Information units**

Table 1. IBM Spectrum Disco	ver library information units	
Information unit	Type of information	Intended users
IBM Spectrum Discover: Concepts, Planning, and Deployment Guide	This information unit provides information about the following topics:	Users, system administrators, analysts, installers, planners, and programmers of IBM Spectrum
	Product Overview	Discover.
	• Planning	
	Deploying and configuring	
IBM Spectrum Discover: Administration Guide	This information unit provides information about administration, monitoring, and troubleshooting tasks.	Users, system administrators, analysts, installers, planners, and programmers of IBM Spectrum Discover.
IBM Spectrum Discover: REST API Guide	This information unit provides information about the following topics:	Users, system administrators, analysts, installers, planners, and programmers of IBM Spectrum
	IBM Spectrum Discover REST APIs	Discover.
	Endpoints for working with a DB2 warehouse	
	Endpoints for working with policy management	
	Endpoints for working with connection management	
	Action agent management using APIs	
	RBAC management using APIs	

# **Prerequisite and related information**

For updates to this information, see IBM Spectrum Discover in IBM Knowledge Center (<a href="https://www.ibm.com/support/knowledgecenter/SSY8AC">https://www.ibm.com/support/knowledgecenter/SSY8AC</a>).

# **How to send your comments**

You can add your comments in IBM Knowledge Center. To add comments directly in IBM Knowledge Center, you need to log in with your IBM ID.

You can also send your comments to ibmkc@us.ibm.com.

# **Summary of changes**

The summary of changes compiles a list of changes that are implemented in the IBM Spectrum Discover licensed program and the IBM Spectrum Discover library. Within each topic, these markers ( ) surrounding text or illustrations indicate technical changes or additions that are made to the previous edition of the information.

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Summary of changes for IBM Spectrum Discover version 2.0.2.1 as updated, February 2020

This release of the IBM Spectrum Discover licensed program and the IBM Spectrum Discover library includes the following improvements. All improvements are available after an upgrade, unless otherwise specified.

#### Administration

New application catalog topics:

- Using the IBM Spectrum Discover application catalog in the IBM Spectrum Discover: Administration Guide.
- Creating your own applications to use in the IBM Spectrum Discover application catalog in the IBM Spectrum Discover: Administration Guide.

New policy management topics:

- Adding policies in the IBM Spectrum Discover: Administration Guide.
- Running policies in the IBM Spectrum Discover: Administration Guide.
- Viewing policy log files in the IBM Spectrum Discover: Administration Guide.
- Modifying policies in the IBM Spectrum Discover: Administration Guide.
- Adding content search policy parameters in the IBM Spectrum Discover: Administration Guide.

New troubleshooting topics:

- Ansible warnings in the IBM Spectrum Discover: Administration Guide.
- Adding policies in the IBM Spectrum Discover: Administration Guide.

Updated the following user and content management information:

- Managing user access in the IBM Spectrum Discover: Administration Guide.
- Managing policies in the IBM Spectrum Discover: Administration Guide.
- Using content search policies in the IBM Spectrum Discover: Administration Guide.

#### **User Access**

Password Policies are introduced for local user accounts. For more information, see the topic Password policies in the IBM Spectrum Discover: Administration Guide.

## Hints and tips for using content-search policies

See the topicUsing content search policies in the IBM Spectrum Discover: Administration Guide.

#### **REST API changes**

The following REST API documentation has been added:

How to get the list of users and their domain information /auth/v1/users/users\_summary:  $\operatorname{GET}$ 

How to get the list of groups and their domain information /auth/v1/groups/groups\_summary: GET

How to change user passwords /auth/v1/users/<user\_ID>/password: POST

] [

> Summary of changes for IBM Spectrum Discover version 2.0.2 as updated, October 2019

This release of the IBM Spectrum Discover licensed program and the IBM Spectrum Discover library includes the following improvements. All improvements are available after an upgrade, unless otherwise specified.

### **Deployment**

IBM Spectrum Protect is a new data source type.

# **Backup and restore**

The scripts that are used to backup and restore databases and file systems now refer to python3 instead of python.

# Hints and tips for using content-search policies

You can use Apache Tika to convert files to text before you search the content.

## **REST API changes**

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The following REST API documentation is added:

```
How to start a scan with: /connmgr/v1/connections/<connection_name> -d '': PUT How to start a scan with: /connmgr/v1/connections/<connection_name> -d '': POST How to delete an application: /policyengine/v1/agents: DELETE Updated response organization information: /policyengine/v1/tlscert: GET The auth-rbac API supports Collection Admin improvements.
```

# **Chapter 1. Managing user access**

The IBM Spectrum Discover environment provides access to users and groups. The role that is assigned to a user or group determines the functions that are available. Users and groups can also be associated with collections that use policies that determine the metadata that is available to view.

User and group access can be authenticated by IBM Spectrum Discover, an LDAP server, or the IBM  $Cloud^{\mathsf{TM}}$  Object Storage. The administrator role can manage the user access functions.

#### **Roles**

Roles determine how users and groups can access records or the IBM Spectrum Discover environment.

If a user or group is assigned to multiple roles, the least restrictive role is used. For example, if a user is assigned to the **Data User** role but is also included in a group that is assigned to the **Data Admin** role, that user has the privileges of the **Data Admin** role.

The following roles are available:

#### Admin

This role can create users, groups, and collections. This role can also manage connections to Lightweight Directory Access Protocol (LDAP) and IBM Cloud Object Storage domains. This role can use the Application Management APIs to install, upgrade, or delete IBM Spectrum Discover applications that use the IBM Spectrum Discover API service.

#### **Data Admin**

Users with this role can access all metadata that is collected by IBM Spectrum Discover and is not restricted by policies or collections. This role can also define tags and policies, including policies that assign a collection value to a set of records.

#### Note:

The built-in Collection tag is a special tag. This tag can be set only by users with the **Data Admin** role. All other tags can be set by any user with the **Data User** or **Data Admin** or **Collection Admin** role.

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Users with this role can also edit local users and local groups and assign users and groups roles and collections.

### **Collection Admin**

The **Collection Admin** role is as a bridge between the **Data Admin** role and the **Data User** role. Users with the **Collection Admin** role can:

- Create, update, and delete the policies for the collections that they administer.
- View, update, and delete policies of data users for the collections they administer. They cannot delete a policy if it has a collection that they do not administer.
- Add users to collections that they administer. These data users can access to a particular collection, which means that they can access to the records marked with that collection value.
- List any type of tag and create or modify Characteristic tags. They cannot create, modify, or delete Open and Restricted tags. These permissions are the same permissions as the **Data User** role.

#### **Data User**

Users with this role can access metadata that is collected by IBM Spectrum Discover, but metadata access can be restricted by the collections that are assigned to users in this role. This role can also define tags and policies, based on the collections to which the role is assigned.

#### **Service User**

This role is assigned to accounts for IBM service and support personnel.

# **Initial login**

The default login for the IBM Spectrum Discover user interface is:

#### Username

sdadmin

#### **Password**

Passw0rd

Note: It is strongly recommended that the administrator change the password during the initial login.

# Resetting the sdadmin password

If the sdadmin password changes and you forget the password, you can access the keystone container and run the **reset\_sdadmin\_details.sh** script to reset the password to the original password.

#### **Procedure**

1. Get the keystone pod name.

```
kubectl get pods | grep keystone
```

2. Using the pod name, perform the following command to open a bash shell on the keystone container. Substitute {pod name} with the name returned from the previous command.

```
kubectl exec -it {pod name} bash
```

3. In the bash shell on the container, run the reset\_sdadmin\_details.sh script to reset the details back or the original password.

```
./reset_sdadmin_details.sh
```

4. Ensure that the password details are reset. When the password is reset, the list of users is displayed by using the following commands. If the username is not reset correctly, a "401 unauthorized error" is returned.

```
source keystone_sdadminrc
openstack user list
```

# **Password policies**

IBM Spectrum Discover, in the 2.0.2.1 release, introduces password policies for the local users who are configured in the default authentication domain.

The password policies that are introduced in IBM Spectrum Discover 2.0.2.1, for all local user accounts, enhances their security.

### Note:

IBM Spectrum Discover does not enforce password policies for the user accounts that are imported to the IBM Spectrum Discover authentication scheme. These policies include all user accounts imported from the external domains like LDAP or IBM Cloud Object Store domains that are configured with IBM Spectrum Discover. Password policies, if any, that are configured for these external authentication

providers (LDAP/IBM Cloud Object Store), would apply to the corresponding users from these authentication domains.

## **Password policies**

IBM Spectrum Discover local users must follow the password policies that are defined in the 2.0.2.1 release.

#### **Password strength requirements**

- Passwords must have a minimum length of 7-characters.
- Passwords must contain at least one letter.
- · Passwords must contain at least one digit.

## Unique password history requirements

• Users must create a unique password each time the password is changed. The new password cannot be any of the last five passwords previously used.

## **Password expiration requirements**

• The User password will expire after 90 days from the time it is changed.

### **Password change requirements**

IBM Spectrum Discover users with Admin roles (like the "sdadmin" user) can create a new user or reset the password of an existing user. However, this password expires when the user logs in for the first time and must be changed immediately.

To change your password:

1. Click your username on the upper-right corner of the screen and select Account Settings.

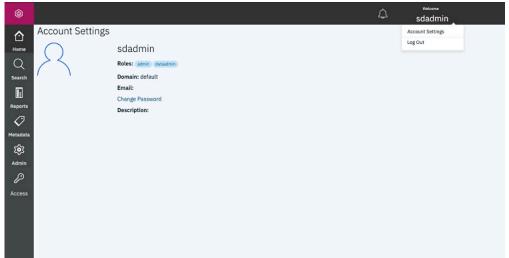


Figure 1. Select the Account Settings option

2. Select Change Password.

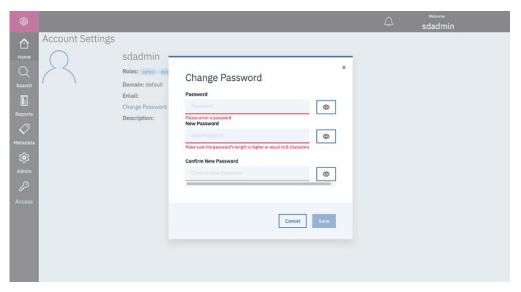


Figure 2. Change Password fields

- 3. Enter the existing password, new password, and new password confirmation.
- 4. Click Save.

### **Account lockout requirements**

A user account is locked out for 1 hour after five successive failed login attempts.

# [Password upgrade for existing users]

IBM Spectrum Discover deployments, upgraded from versions that precede the release 2.0.2.1, include the new password policies that are applied to local user accounts. Existing user accounts are also impacted in the following ways:

- Existing users can continue to use their current passwords to log in to the system.
- Passwords for existing user accounts expire only in the following situations:
  - Passwords expire when users change their password. In this scenario, the new password will expire after 90 days.
  - Passwords expire when the administrative user resets the user password. In this scenario, the updated password expires immediately after the first login and the user must create a new unique password.
- When the user password is changed, the following password policies are enforced:
  - Password strength requirements.
  - Unique Password history requirements This policy restricts users from reusing any of the last five passwords.
- On completing the product upgrade, the **Account lockout requirements** policy is immediately enforced for all local users including all existing users.

**Note:** To apply all the password policies to the local user accounts after they upgrade to 2.0.2.1 release, follow the listed recommendations:

- The Admin user resets passwords for all the existing local user accounts and communicates the new password to the respective users.
- All the local users use the Password change REST API to change their passwords. For more information, see the topic /auth/vi/users/<user\_ID>/password: Post in the IBM Spectrum Discover: REST API Guide.

# **Managing user accounts**

The administrator can create and manage local user accounts, which are authenticated by IBM Spectrum Discover. The administrator can also assign local or LDAP and IBM Cloud Object Storage-managed users to roles and collections.

Use the **Users** tab on the **Access** page to view information about user accounts that are authenticated by the local domain or either an LDAP or IBM Cloud Object Storage server. You can also use the tab to create, edit, or delete local users. You cannot create or delete either LDAP or IBM Cloud Object Storage user accounts, but you can assign these users to roles and collections.

### Creating a local user account

To create a local user account that is authenticated by IBM Spectrum Discover, click **Create new user**. For more information, see *Creating user accounts* in the *IBM Spectrum Discover: Administration Guide*.

#### **Editing a user account**

You can edit account information for a local user. You cannot edit the details of either Lightweight Directory Access Protocol (LDAP) or IBM Cloud Object Storage user accounts, but you can assign these users to roles and collections.

To edit a local user account, select the user you want to edit and click **Edit**. Use the **Edit User** window to edit the local user account.

To edit an LDAP or IBM Cloud Object Storage user account roles, select the user you want to edit and click **Edit**. Use the **Edit User** window to assign these users to roles and collections.

#### Deleting a local user account

To delete a local user account, select the user you want to delete and click **Delete**.]

#### **User information**

The **Users** tab lists the users that are available from the local domain and from either LDAP or IBM Cloud Object Storage connections. The tab includes the following user account information.

### **User Name**

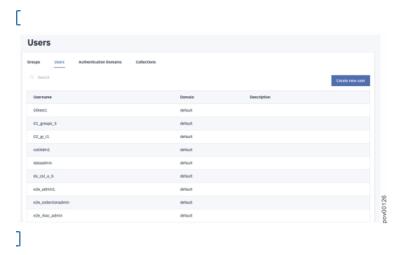
Indicates the username for the account.

#### Domain

Indicates the domain that provides authentication for the user. For authentication by IBM Spectrum Discover, the domain name is **Default**.

#### **Description**

Indicates the description of the user.



# **Creating user accounts**

The administrator can create local user accounts, which are authenticated by IBM Spectrum Discover, and assign roles to users.

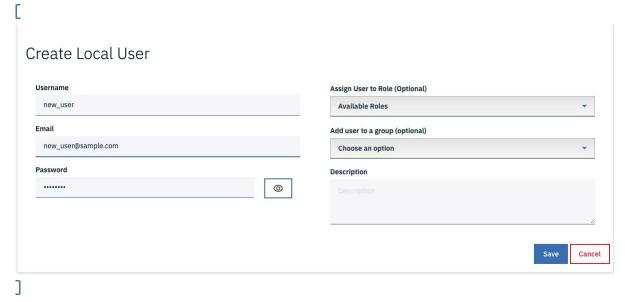
#### **About this task**

Use the **Users** tab on the **Management** page to create a local account:

- You can also assign roles and passwords to users.
- You can also add a user to a group.

#### **Procedure**

1. [From the Management page, click Create new user to open the Users window.]



- 2. Enter a User Name and Email address for the user.
- 3. Enter a Password for the user.
- 4. This step is optional. Use the **Assign User to Role** list to assign one or more roles to the user. For more information about roles, see <u>"Roles" on page 1</u>.

Users that are assigned the **Data User** or **Collection Admin** role must also be associated with at least one collection.

- 5. This step is optional. Use the **Assign User to Group** list to assign the user to one or more user groups. You can also use the **Groups** tab to assign users to groups.
- 6. This step is optional. Enter a **Description** for the user.
- 7. Click Save.

# **Managing groups**

The administrator can create and manage local groups that are authenticated by IBM Spectrum Discover. The administrator can also assign local or Lightweight Directory Access Protocol (LDAP) and IBM Cloud Object Storage system-managed groups to roles and collections.

Use the Groups tab on the Access page to view information about groups accounts that are authenticated by either a local domain, an LDAP server, or the IBM Cloud Object Storage server. You can also use the tab to create, edit, or delete local groups. You cannot edit or delete LDAP or IBM Cloud Object Storage groups, but you can assign these groups to roles and collections.

## Creating a local group

To create a local group, click **Create new group**. For more information, see *Creating groups* in the IBM Spectrum Discover: Administration Guide.

### **Editing a group**

To edit a group, select the group that you want to edit and click **Edit**. Use the **Edit Group** window to edit the local group.

# Deleting a local group

To delete a local group, select the group that you want to delete and click **Delete**.

#### **Group information**

The **Groups** tab includes the following information.

#### **Group Name**

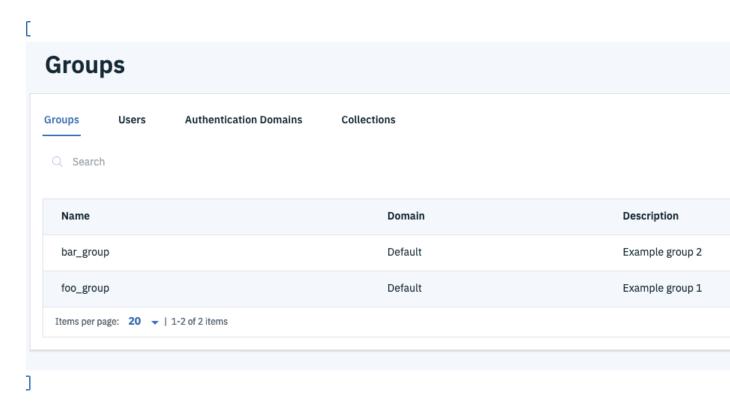
Indicates the name for the group.

#### **Domain**

Indicates the domain that provides authentication for the group. For authentication by IBM Spectrum Discover, the domain name is **Default**.

## **Description**

Indicates the description of the group.



# **Creating groups**

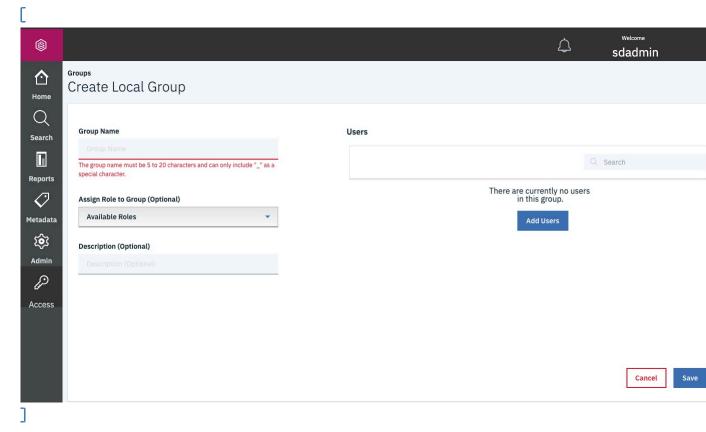
The administrator can create local groups that are authenticated by IBM Spectrum Discover, and assign users and roles to the groups.

# **About this task**

Use the **Groups** tab on the **Access** page to create local groups. [You can assign users and roles to the group and add the group to a collection.]

#### **Procedure**

1. [From the **Groups** tab of the **Access** page, click **Create new group** to open the **Create Local Group** window.]



- 2. Enter a **Group Name**.
- 3. Optional. Use the **Assign Role to Group** list to assign one or more roles to the group. For more information, see *Roles* in the *IBM Spectrum Discover: Administration Guide*.
  - Groups that are assigned the **Data User** role or **Collection Admin** role must be associated with at least one collection.
- 4. Click **Add Users** to open the **Add Users** window and add one or more local users to the collection.

Enter a username that you want to add to the group and press Enter. The window lists each name that you enter. Click a name to remove it from the list. Click **Add** to add the users to the group.

The **Users** list displays the following details for users that are added to the group.

#### Username

The username or email address of the member.

### **Domain**

The domain that provides authentication for the member.

- 5. This step is optional. Enter a **Description** for the group.
- 6. Click Save.

# **Managing collections**

The administrator can create and manage collections, which are logical groups of metadata that share a common member access list. For example, a collection can restrict metadata within a research project to the members of the project only. Members outside of the project cannot see the metadata.

The administrator can:

- · Create collections.
- · Assign users and groups to collections.

- Create a policy to associate specific metadata that is collected by IBM Spectrum Discover with the collection.
- [Assign a collection to a connection to associate specific metadata from that connection data source that is collected by IBM Spectrum Discover with the collection.]

Users with the **Data Admin** role can view all metadata that is collected by IBM Spectrum Discover and are not restricted by collections. Users with the **Data Admin** role can create policies that assign a collection value to a set of records, thus grouping a set of records under a collection.

Lusers with the **Collection Admin** role can add the **Data User** role to user for collections that they administer. Adding this role gives data users access to a particular collection, which allows the users to access the records that are marked with that collection value.

Use the **Collections** page to manage collections.

# **Creating a collection**

To create a collection, click **Create Collection**. For more information, see <u>"Creating collections" on page 11</u>.

### **Editing a collection**

To edit a collection, select the collection that you want to edit and click **Edit Collection**. Use the **Edit Collection** window to edit the collection.

# **Deleting a collection**

To delete a collection, select the collection that you want to edit and click **Delete Collection**.

#### **Collections information**

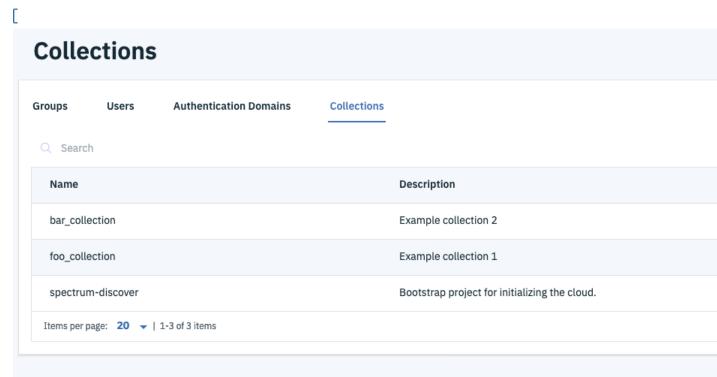
The **Collections** page includes the following information.

## **Collection Name**

Indicates the name of the collection.

#### **Description**

Indicates the description of the collection.



# **Creating collections**

The administrator can create collections or assign users and groups to collections. A **Collection Admin** administrator can assign users and groups only to collections that they administer. A **Data Admin** administrator can use the auto-tag policy to associate metadata records with a collection.

#### **About this task**

Collections are logical groups of records. Access to these record groups is restricted to specific users or groups. The administrator can associate policies with an appropriate collection value so that searches can be restricted to only the scope that a user or group has permissions to see.

Use the **Collections** tab on the **Access** page to create collections.

#### **Procedure**

1. From the **Collections** tab of the **Access** page, click **Create Collection** to open the **Create Collection** window.



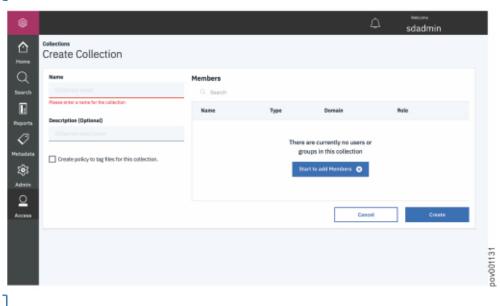


Figure 3. Create a Collection

- 2. Enter a collection **Name** and optional **Description**.
- 3. Click **Start to Add Members** to open the **Add Members** window and add one or more users or groups to the collection.

Enter a username, group name, or email address of a member to include in the collection and press **Enter**. The window lists each name or address that you enter. Click a name or address to remove it from the list. Click **Add** to add the members to the collection. Select the role for the member on the collection. The default role is **Data User**.

The **Members** area lists the following details for the members of the collection.

#### Name

The username, group name, or email address of the member.

#### **Type**

The account type: user or group.

#### **Domain**

The domain that provides authentication for the member.

#### Role

The role on the collection that is assigned to the member.

- 4. To create a policy for the collection, select **Create policy to tag files for this collection**. For more information about defining policies, see Managing Policies.
- 5. Click Create.

# **Managing LDAP and IBM Cloud Object Storage System connections**

The administrator can create and manage connections to LDAP or IBM Cloud Object Storage System servers that provide authentication for IBM Spectrum Discover users.

Use the **Authentication Domains** tab on the **Access** page to create, test, manage, or delete LDAP connections.

You can create a connection that includes all users and groups that are authenticated by an LDAP server or only users or groups within a specified LDAP member range.

**Note:** You cannot specify a member range for users and groups that are managed by the IBM Cloud Object Storage System.

# **Creating a connection**

To create a connection to an authentication domain, click **Add Domain Connection**.

For steps to create a connection to an LDAP server, see *Creating an LDAP connection* in the *IBM Spectrum Discover: Administration Guide*.

For steps to create a connection to an IBM Cloud Object Storage system server, see <u>"Creating an IBM Cloud Object Storage connection"</u> on page 14. For steps to create a connection to an IBM Cloud Object Storage system server, see *Creating an IBM Cloud Object Storage connection* in the *IBM Spectrum Discover: Administration Guide*.

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### **Editing a connection**

To edit a connection, click **Edit**.

#### **Deleting a connection**

To delete a connection, click **Delete**.

# **Creating an LDAP connection**

The administrator can create a connection to a Lightweight Directory Access Protocol (LDAP) server that provides authentication for IBM Spectrum Discover users.

#### **About this task**

Use the **Authentication Domains** tab on the **Access** page to create an LDAP connection. You can create a connection that includes all users and groups that are authenticated by an LDAP server or only users or groups within a specified LDAP member range.

#### **Procedure**

- 1. From the **Authentication Domains** tab of the **Access** page, click **Add Domain Connection** to open the **Add Domain Connection** window.
- 2. From the Type list, select LDAP.

Authentication Domains Add Domain Connection			
Type* (required)			
LDAP ▼			
Name*			
		l	1
Host*	Port		
	389	©	
Username*			
Password*			
		(	9
Suffix/Base DN*			

3. Enter the following information for the LDAP directory:

# Name

Indicates a name that IBM Spectrum Discover associates with the connection to the directory that provides authentication.

#### **Type**

Indicates the directory type, which is LDAP.

#### **Port**

Indicates the LDAP server port that provides the connection.

#### Username

Indicates the distinguished name (DN) for the user that is used to access directory name entries. Use the following format:

cn=relative\_distinguished\_name dc=domain\_component

For example,

cn=Randy Marsh,dc=example,dc=com

#### **Password**

Indicates the password for the user name.

#### Suffix/Base DN

Indicates the DN that is the base of entry searches in the directory. For example:

- dc=test
- dc=org

#### **Group Name Attribute**

Indicates the LDAP attribute that is mapped to the group name.

#### **Group ID Attribute**

Indicates the LDAP attribute that is mapped to the group ID.

#### **Group Member Attribute**

Indicates the LDAP attribute that is mapped to show group membership.

### **Group Object Class**

Indicates the LDAP object class for groups.

#### **Group Tree DN**

Indicates the DN that is the base for group searches.

#### **Username Attribute**

Indicates the LDAP attribute that is mapped to the user name.

#### **User ID Attribute**

Indicates the LDAP attribute that is mapped to the user ID.

#### **User Object Class**

Indicates the LDAP object class for users.

#### **User Tree DN**

Indicates the DN that is the base for user searches.

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4. Click Connect.

# **Creating an IBM Cloud Object Storage connection**

The administrator can create a connection to an IBM Cloud Object Storage server that provides authentication for IBM Spectrum Discover users and groups from the corresponding domain.

#### About this task

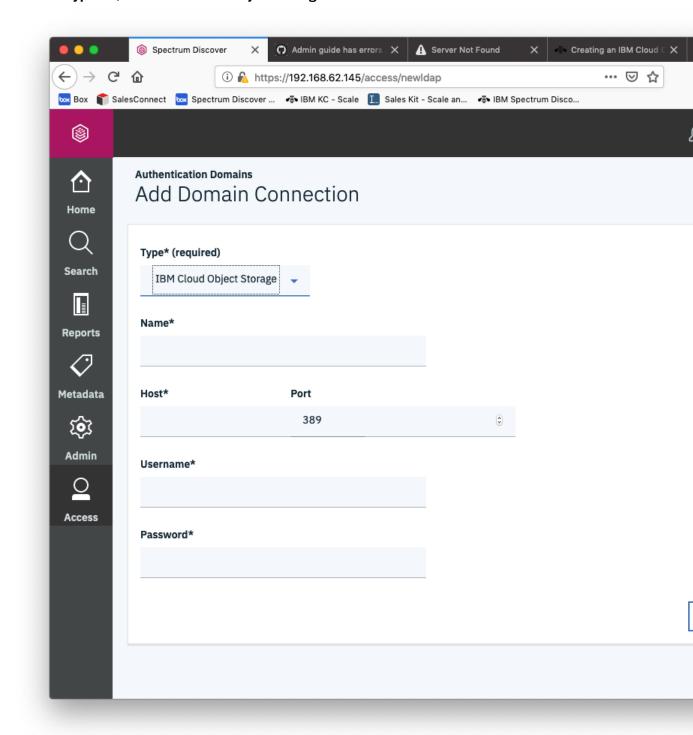
Use the **Authentication Domains** tab on the **Access** page to create a connection to an IBM Cloud Object Storage System server. You must provide credentials for the IBM Cloud Object Storage security administrator.

All users and groups that are managed by the IBM Cloud Object Storage are available for IBM Spectrum Discover. You cannot specify a member range for these connections.

Note: [You cannot run scans unless you add override warnings in the configuration file.]

#### **Procedure**

- 1. From the Authentication Domains tab of the Access page, click Add Domain Connection to open the Add Domain Connection window.
- 2. From the Type list, select IBM Cloud Object Storage.



3. Enter the following information for the IBM Cloud Object Storage connection:

#### Name

Indicates the IBM Cloud Object Storage domain name.

## Host

Indicates the IBM Cloud Object Storage hostname.

## Port

Indicates the IBM Cloud Object Storage port number.

## **User name**

Indicates the IBM Cloud Object Storage security administrator name.

# **Password**

Indicates the IBM Cloud Object Storage security administrator password.

# 4. Click Connect.

# **Chapter 2. Managing policies**

Policies might be used to automatically tag a set of documents on a periodic basis. In addition, policies might be used to send sets of documents to be deep-inspected by a registered [application].

### **Roles and permissions**

#### **Data User**

Users with this role can create, modify, and view their policies. Policies can be applied only to the collections the user has access to.

Users with the **Data User** role cannot use a COLLECTION tag when they create or modify policies.

# **Collection Admin**

Users with this role can create, modify, and view their policies. Policies can be applied only to the collections that they administer. Users with the **Collection Admin** role cannot use a COLLECTION tag when they create or modify policies.

#### **Data Administrator**

Users with this role can create, modify, view, and delete policies.

#### **Security Administrators**

Users with this role cannot create, modify, view, or delete policies.

#### **Service User**

Users with this role cannot create, modify, view, and delete policies.

# **Adding policies**

You can add policies to help with data management.

#### **About this task**

Add custom metadata values to all or a subset of the records based on filter criteria. For example, you can add a project name to records based on their location within the file system or owner ID.

A policy can contain a filter, which is similar to the **where** clause in an SQL query. The filter must be constructed by using standard SQL syntax. For example:

- To enact a policy on all files not accessed in one year, the filter might be written as: atime < (NOW()</li>
   365 DAYS)
- To enact a policy on all files owned by Wiggum, the filter might be written as: owner='Wiggum'
- To enact a policy on all PDF files in cluster cl1 and data source fs1, the filter might be written as:

cluster='cl1' and datasource='fs1' and filetype='pdf'

#### **Procedure**

1. Click the slider control to set the status to one of the following values:

### **Active**

An *Active* policy is run whenever its scheduling event is reached.

#### Inactive

An Inactive policy is not run when its scheduling event is reached, including the **Now** event.

2. Enter a name for the policy in the **Name** box.

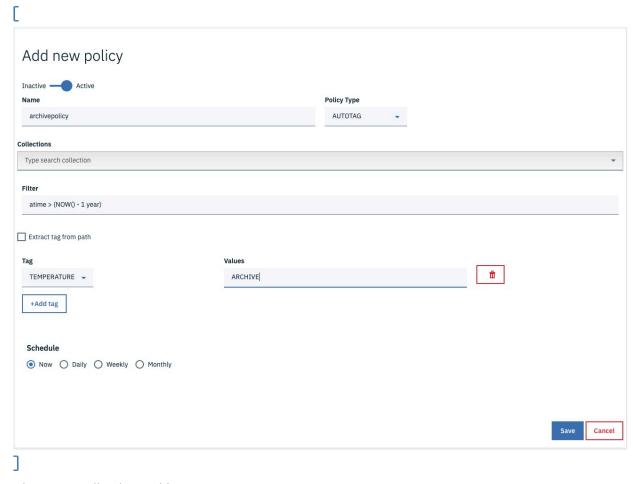


Figure 4. Applications table

- 3. Select the required policy type from the **Policy Type** menu.
- 4. Select the list of **Collections** the policy applies to. If no collections are selected, the policy applies to all collections available to the user when run.
- 5. Enter a filter for the policy into the **Filter** box.
- 6. Enter the remaining values specific to the selected **Policy Type**:
  - For AUTOTAG policy types, see Adding auto-tagging policy parameters in the IBM Spectrum Discover: Administration Guide.
  - .For DEEPINSPECT policy types, see Adding deep-inspection policy parameters in the IBM Spectrum Discover: Administration Guide.
  - For DEEPINSPECT policy types, see Adding content search policy parameters in the IBM Spectrum Discover: Administration Guide.
- 7. Select a **Schedule** to apply the policy. Policy schedule times are entered in Coordinated Universal Time (UTC).

#### Now

Indicates that the policy is applied immediately unless the policy's status is Inactive.

#### Daily

Indicates a specific time of day to apply the policy. Enter the time of day to apply the policy by clicking the hour and minute from the widget that displays. The policy is applied daily at the specified time.

#### Weekly

Indicates a specific day and time in which to apply the weekly policy:

a. Enter the time of day to apply the policy by clicking the hour and minute from the widget that displays.

b. Select the day of the week from the list of days.

The policy is applied one time a week on the specified day and time.

#### Monthly

Indicates a specific day and time in which to apply the monthly policy:

- a. Enter the time of day to apply the policy by clicking the hour and minute from the widget that displays.
- b. Select the date by clicking the month and day from the widget that displays.

The policy is applied one time a month on specified the day and time.

8. Click **Save** to save the new policy.

The new policy displays in the list of policies on the **Policies** tab.

# Adding auto-tagging policy parameters

You can add specific parameters for auto-tagging policies.

#### **Procedure**

Associate one or more tags with this policy by using one of the following methods:

- a) Click the + Add Tag control.
- b) Select a tag name from the **Field** menu.

The Fields might be specified by going to **Metadata** > **Tags**.

c) Add a value for the tag in the **Tag** box.

Note: If you do not know the valid values for a tag, navigate to Search in the main menu and select the tag from the Start a visual exploration list. Click the Go "circle arrow" icon. The valid values of the tag are displayed.

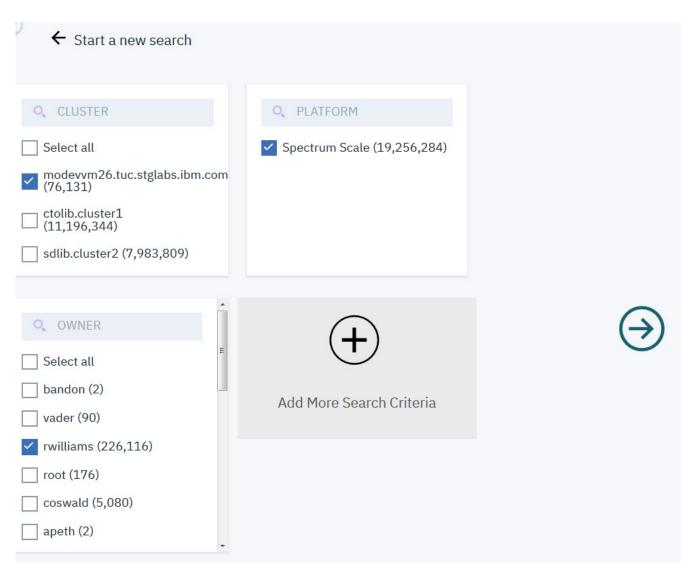


Figure 5. Tag values

- d) To delete a Field, click the **Delete** "minus" icon next to a field.
- e) You can add more tag values by clicking the **+ Add Tag** control. Each new Field defaults to the next item in the **Field** menu.

Or

- a) Select the **Extract tag from path** checkbox.
- b) Select a tag from the Field menu.
- c) Specify the **Depth** in the path to be used as the value of the tag.

To create a new tag, see Creating tags in the IBM Spectrum Discover: Administration Guide.

# Adding deep-inspection policy parameters

You can add deep-inspection policies.

## **About this task**

You can enrich metadata through an external deep inspection application. For more information, see Chapter 6, "Managing Start of changeapplicationsEnd of change," on page 49. For example, you can extract patient names from medical records and index the names. Indexing the names helps when searching for files that pertain to patients by name. Deep inspection policies can send lists of files to an

application, which can examine the contents of files and return the values that it finds paired with defined tag keys.]

Add specific parameters for deep-inspection policies as described below:

#### **Procedure**

- 1. Select an **Agent** from the menu.
- 2. Click + Add parameter to assign a value to a parameter.
- 3. Select a **Parameter** from the menu.
- 4. Enter a **Value** for the parameter.
- 5. You can add more parameters by clicking the + Add parameter control.
- 6. You can delete a parameter by clicking the **Delete** "minus" icon next to the parameter's **Value**.

# Adding content search policy parameters

You can add search content parameters for your policies.

#### About this task

You can enrich metadata through the built-in content search application. *Using content search policies* in the *IBM Spectrum Discover: Administration Guide*.

You can add specific parameters for content search policies as described below:

#### **Procedure**

- 1. Click +Add Row to open the Parameter dialog.
- 2. Enter a tag name in the parameter box and select one or more Search Expressions from the dropdown list.

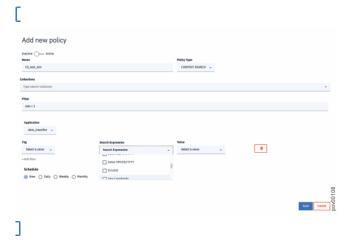


Figure 6. Content search policy screen

- 3. Select either True/False or Value matching expression for the tag.
- 4. Repeat steps 1 3 to set other tags that use the same policy.

# **Running policies**

You can configure policies to run at specified or scheduled times, at policy creation time, or when the system is manually started, paused, restarted, or stopped.

#### **About this task**

To configure a policy to run:

#### **Procedure**

- 1. Go to Metadata
- 2. Click a policy to select it. The following screen displays:



Figure 7. Policies table

From the screen, you can perform the following actions on the selected policy:

#### **Pause**

Click the "vertical bars" icon to pause a policy that is running. When a policy is paused, it enters a Paused state. A policy cannot be paused until the current batch that is being processed finishes.

#### Start

Click the "right-arrow" icon to resume a paused policy or to start a stopped policy from its beginning. When a policy is started, it enters a Running state.

#### Stop

Click the "square" icon to stop a policy that is in progress. When a policy is stopped, it enters a Stopped state.

When a policy completes, it enters a Stopped state. The progress column indicates the success or failure status of the policy. If there are failures, you can examine the per policy execution log files to obtain more details of the failures.

For more information, see "Viewing policies" on page 22.

# Viewing policies

You can view your policy information.

#### **About this task**

You can see a list of the active and inactive policies and their status.

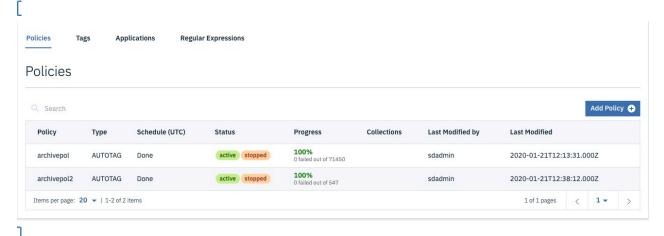


Figure 8. Policies table

#### **Procedure**

- 1. Go to Metadata -> Policies
- 2. View a table of the specified policies with the following aspects:

#### **Policy**

Displays the name of a policy

#### Type

Displays the policy type. There are three types:

- AUTOTAG: You can apply custom metadata values to some, or all of the records based on filter criteria.
- CONTENTSEARCH: You can enrich metadata by using the built-in CONTENTSEARCH application.
- [DEEPINSPECT]: You can enrich metadata through content inspection of source data.

#### **Schedule**

Displays the frequency at which a policy is applied. Policy schedule times are displayed in Coordinated Universal Time (UTC).

#### Done

Indicates that the policy is applied.

#### Daily, 00:00

Indicates that the policy is applied one time a week on the displayed day and time.

#### Weekly:[day], 00:00

Indicates that the policy is applied one time a week on the displayed day and time.

#### Monthly:[date], 00:00

Indicates that the policy is applied one time a month on the displayed date and time.

#### **Status**

Displays the status and current state of the policy.

- A policy's **Inactive** status shows the **None** state.
- A policy's **Active** status can have a state of **Initialized**, **Running**, **Paused**, or **Stopped**.

#### **Progress**

Displays the percentage of completion of a policy.

If there is an **Error** "yellow triangle" icon, you can hover the cursor over it to see more information.

If there are some records that met the filter criteria but fail to be tagged, the number of failed records and the total number of records are displayed below the percentage of completion. If there are failures, the per policy execution log files can be examined to obtain more details of the failures. For more information, see "Viewing policy log files" on page 24.

Displays the name of the collection that the policy applies to or the number of collections the policy applies to if there is more than one collection.

#### Last modified by

Displays the name of the user who last modified the collection.

#### Last modified

Displays the date and time that the collection was last modified.

You can add a policy by clicking Add Policy + (see "Start of changeAdding auto-tagging policy parametersEnd of change" on page 19 and "Start of changeAdding deep-inspection policy parametersEnd of change" on page 20)

3. Click a policy to select it. The following screen displays.



Figure 9. Policies table

From the screen, you can perform the following actions:

#### **Start**

For more information, see Running policies in the IBM Spectrum Discover: Administration Guide.

#### **Pause**

For more information, see Running policies in the IBM Spectrum Discover: Administration Guide.

#### Stop

For more information, see Running policies in the IBM Spectrum Discover: Administration Guide.

#### Edit/Delete

.Use the **Edit** "pencil" icon to modify a policy (for more information, see *Modifying deep-inspection* policy parameters or *Modifying deep-inspection* policy parameters in the *IBM Spectrum Discover:* Administration Guide). Use the **Delete** "trashcan" icon to delete a policy (for more information, see *Deleting policies*). You cannot delete a policy that is running (signified by an unavailable "trashcan" icon).

#### View

Preview the details of the selected policy.

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#### Viewing policy log files

You can view policy execution log files to gain more information of the success or failure of the policy.

#### **About this task**

To view policy execution log files:

#### **Procedure**

- 1. Log in to the master node as the moadmin user.
- 2. Change directory to the location of the per policy execution logs:

```
cd /gpfs/gpfs0/policies
```

3. A subdirectory within this location is created for each policy execution.

The directory is named: <policy\_name>\_<policy\_start\_date>\_<policy\_start\_time>

4. Change directory into the policy execution directory of interest. View the run.log file within this location. For example:

```
[2020-01-16 12:00:31] - Execution beginning for policy (testtag_policy)
[2020-01-16 12:00:31] - Policy stats update: {'pol_id': 'testtag_policy', 'execution_info': '{"start_time": "2020-01-16_12:00:31", "total_count": 0, "submitted_count": 0,
"failed_count": 0, "completed_count": 0, "skipped_count": 0, "autotag_count": 0,
"autotag_size": 0, "run_id": null}'}
[2020-01-16 12:00:32] - Policy stats update: {'pol_id': 'testtag_policy', 'execution_info': '{"start_time": "2020-01-16_12:00:31", "total_count": 2002, "submitted_count": 0,
"failed_count": 0, "completed_count": 0, "skipped_count": 0, "autotag_count": 0,
"autotag_size": 0, "run_id": null}'}
```

```
[2020-01-16 12:00:32] - Applying action 'AUTOTAG' to 2002 documents
[2020-01-16 12:00:32] - Policy stats update: {'pol_id': 'testtag_policy', 'execution_info': '{"start_time": "2020-01-16_12:00:31", "total_count": 2002, "submitted_count": 2002, "failed_count": 0, "completed_count": 0, "skipped_count": 0, "autotag_count": 0, "autotag_size": 0, "run_id": "a23e14c1ccaa49d9aefcde229c65ae0b"}'}
[2020-01-16 12:00:32] - Policy stats update: { 'pol_id': 'testtag_policy', 'execution_info': '{"start_time": "2020-01-16_12:00:31", "total_count": 2002, "submitted_count": 2002, "failed_count": 0, "completed_count": 2002, "skipped_count": 0, "autotag_size": 0, "run_id": "a23e14c1ccaa49d9aefcde229c65ae0b"}'}
[2020-01-16 12:00:33] - Policy stats update: {'pol_id': 'testtag_policy', 'execution_info': '{"start_time": "2020-01-16_12:00:31", "total_count": 2002, "submitted_count": 2002, "failed_count": 0, "completed_count": 2002, "skipped_count": 0, "autotag_count": 0, "autotag_size": 0, "run_id": "a23e14c1ccaa49d9aefcde229c65ae0b", "end_time": "2020-01-16_12:00:33"}'}
[2020-01-16_12:00:33] - Policy testtag_policy run ending [2020-01-16_12:00:33] - Policy testtag_policy run completed
```

## **Modifying policies**

You can modify your policies to more easily work with and use your data.

#### **About this task**

You can modify a policy from the table on the **Policies** page. You cannot change the **Name** or **Type** of a policy.

#### **Procedure**

- 1. Go to Metadata > Policies
- 2. Click the **Edit** "pencil" icon in the **Edit/Delete** column of a policy that you want to modify.

The **Modify a policy** window displays. The display of the policy parameters depends on the policy type. The policy configuration area changes depending on the **Extract tag from path** setting.

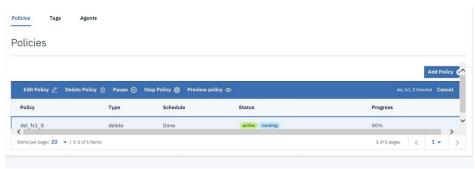


Figure 10. Modify a policy

3. Click the slider control to set the status to one of the following values:

#### Activo

An Active policy is run whenever its scheduling event is reached.

#### Inactive

An Inactive policy is not run when its scheduling event is reached, including the **Now** event.

- 4. Check the **Name** field to verify that it is the policy you intend to modify. The name cannot be modified.
- 5. Modify the collections that the policy applies to (if required).
- 6. Modify or enter a filter in the Filter box.

The filter must be constructed by using standard SQL syntax. For more information, see <u>example</u> filters.

7. Modify the parameters specific to the policy type (if required).

For more information, see "Start of changeAdding auto-tagging policy parametersEnd of change" on page 19, "Start of changeAdding deep-inspection policy parametersEnd of change" on page 20, or "Managing user accounts" on page 5).

8. Specify a **Schedule** to apply the policy. Policy schedule times are entered in Coordinated Universal Time (UTC).

#### Now

The policy is applied immediately, unless the policy's status is **Inactive** 

#### **Daily**

Indicates a specific time of day to apply the policy. Enter the time of day to apply the policy by clicking the hour and minute from the widget that displays. The policy is applied daily at the specified time.

#### Weekly

Indicates a specific day and time in which to apply the weekly policy:

- a. Enter the time of day to apply the policy by clicking the hour and minute from the widget that displays.
- b. Select the day of the week from the list of days.

The policy is applied one time a week on the specified day and time.

#### Monthly

Indicates a specific day and time in which to apply the monthly policy:

- a. Enter the time of day to apply the policy by clicking the hour and minute from the widget that displays.
- b. Select the date by clicking the month and day from the widget that displays.

The policy is applied one time a month on specified the day and time.

9. Click **Save** to save the policy.

The modified policy is displayed in the list of policies on the **Policies** tab.

## **Deleting policies**

You can delete policy information.

#### **About this task**

A policy can be deleted from the table on the **Policies** page. You cannot delete a policy that is running. A user with the role **Data User** can delete only their own policies.

#### **Procedure**

- 1. Go to Metadata > Policies.
- 2. Click the **Delete** "trashcan" icon in the **Edit/Delete** column of the policy you want to delete.

If the "trashcan" icon is unavailable, then the policy is not available for deletion.

3. Click **Delete** in the confirmation window.

The policy is removed from the table in the **Policies** tab.

## Chapter 3. Using content search policies

You can define regular expressions to search for and create policies that use these regular expressions.

#### **About this task**

You can enrich metadata through content inspection of source data by using the built-in CONTENTSEARCH [application]. To use this function, you can define regular expressions to search for and create policies that use these regular expressions.

When the policy runs, the documents are retrieved from the source system by the CONTENTSEARCH [application], converted to text format if necessary, and searched by using the defined regular expressions. The results of the search are returned to IBM Spectrum Discover and the metadata of the files that are updated. To create a CONTENTSEARCH policy, see "Adding policies" on page 17.

[[When you create a content search policy, you can select:]

- Any tag type (including OPEN, RESTRICTED, and CHARACTERISTIC tags) for the CONTENTSEARCH application.
- · Any regular expression.
- Either "True/False" or "Value matching expression". "True/False" sets the tag value to either True or False if a match is or is not found. "Value matching expression" sets the tag value to the extracted content match.

#### Remember:

- If you select a RESTRICTED tag with a defined set of values and choose to extract the value from a document, the value that is extracted must match one of the RESTRICTED values in the tag.
- If the content extracted exceeds the minimum tag value length, the extracted content is truncated.

]

## **Identifying the required regex expressions**

The following information can help you identify required regex expressions.

#### **About this task**

Validate that the regular expressions that are required for the policy are present. You can create or modify them if necessary.

#### **Procedure**

1. On the metadata page, select the **Regular Expression** tab. The list of available expressions displays.

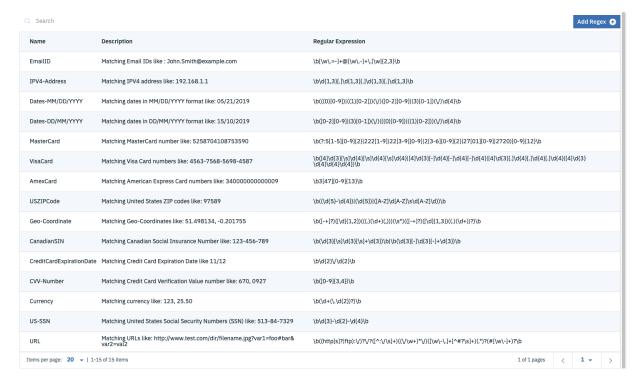


Figure 11. Preinstalled regular expressions

2. Search through the list of regular expressions to find any that match the content to be searched. As shown in *Preinstalled regular expressions*, IBM Spectrum Discover in the *IBM Spectrum Discover:* Administration Guide 2.0.1 includes a selection of regular expressions.

For example, an expression with an embedded value that might be extracted.

```
([\w\.=-]+@[\w\.-]+\.[\w]{2,3})
```

This regular expression matches an email address, and the value that is returned for the tag is the matched email address. This sort of regex is appropriate to use in a value type match.

Another example is an expression with no embedded value, for a straight match.

```
^Patient Name:.*$
```

This expression detects the presence of the literal string "Patient Name:" and subsequent string in a fixed format file, but it does not extract the value. This is appropriate for use in a Boolean find search.

- 3. If there are no suitable regular expressions, select the **Create** icon.
- 4. If a regular expression exists, but requires modification then the expression can be selected and the "Modify" icon that is selected. If this regular expression is in use by any other policy, this modification affects those policies.
- 5. Enter a suitable name, description, and the regular expression pattern.
- 6. Select Save.

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## **Creating a content search policy**

LFor more information about creating a content search policy, see *Modifying policies* and *Adding policies* in the *IBM Spectrum Discover: Administration Guide*.

## Viewing content search [application] logs

The following information describes how to view the content search [application] logs.

#### **About this task**

If you want to view the content search application logs, perform the following actions.

#### **Procedure**

1.[

Run the following command:

```
podlog spectrum-discover-contentsearchagent
```

2. Any failures of download or inspection are logged in the application log file.

In the following example, the file fails during the inspection stage. The message shows that the failure is because the application cannot contact the Tika server.

```
[2019-04-23,16:45:54.945] agent[22665][ERROR][INSPECT]: Inspection failure-orignath metaocean1/alice.txt - error((HTTPConnectionPool(host='localhost',port=9998):Max retries exceeded with url:/tika(Caused by NewConnectionError('<urllib3.connection.HTTPConnection object at 0x7f4db813e0d0>:Failed to establish a new connection:[Errno 111] Connection refused',)))
```

```
J
```

```
kubectl logs $(kubectl get pods -n=spectrum-discover -l app=spectrum-discover-
contentsearchagent -o=jsonpath={.items[0].metadata.name}) -n spectrum-discover
```

## [Hints and tips for using content search

Following are some best practices for using the content search feature.

#### Testing on a subset of documents

Running a content search policy on a set of documents has several steps, including retrieving the document, formatting it as text, if necessary, and searching the document. Depending on the number, formatting, and size of the documents, searching the document can be a time-consuming process.

Therefore, it is best to test the policy and corresponding expressions on a small subset of documents to determine whether the policy and the regular expressions you select are correct. One way to run the test is to use a policy filter that selects only a small set of documents. After you confirm that the policy and search criteria is operating as expected, you can run it against the wanted set of documents.

The test on a subset of documents can also help you estimate how long the policy might take to run on the complete set of documents.

#### **Avoiding retagging**

When you rerun a policy against a set of documents that has been previously tagged, the documents are retagged. If the values returned are different than the previous search, they are updated. This difference might occur if the policy or the set of expressions is modified, or if the set of documents is modified.

To avoid retagging the documents, add a criteria to the filter to not select documents that are already tagged.

#### **Modifying regular expressions**

If you modify a regular expression, it affects all policies that use that expression. Rerunning these policies might cause the documents to be tagged differently. To avoid changing the behavior of existing policies, create a new regular expression and use it in the specific policies where it is required.

#### **Converting files with Apache Tika**

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IBM Spectrum Discover uses Apache Tika to convert files to text before searching the content. This conversion has an impact on the overall content search performance.

Therefore, files that are text format must be configured in the contentsearch agent to prevent them from being processed unnecessarily by Apache Tika. The default configuration treats JavaScript Object Notation (JSON) and Variant Call Format (VCF) file types as text. To add more text file types to the configuration, edit the file:

/gpfs/gpfs0/agents/contentsearch/conf/contentsearch.conf

And add more types to the line:

```
text_filetypes=vcf,json
```

Apache Tika runs in a Kubernetes pod within IBM Spectrum Discover. You can increase Apache Tika pod instances to improve performance. For example, run this command to scale the number of Tika instances to three:

```
kubectl -n spectrum-discover scale --replicas=3
    deploy/spectrum-discover-tikaserver
```

Apache Tika is resource-intensive, so make sure that the number of Apache Tika instances does not exceed the host resources.

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#### Supported connection types

IBM Spectrum Discover supports the following connection types.

- Spectrum Scale
- COS
- NFS

For more information, see IBM Spectrum Scale data source connection in IBM Spectrum Discover: Concepts, Planning, and Deployment Guide.

1

## **Chapter 4. Managing tags**

A tag is a custom metadata field that is used to supplement storage system metadata with organization-specific information. For instance, an organization might segment their storage by project or by chargeback department. Those facets do not show up in the system metadata. Additionally, the storage systems themselves do not provide management and reporting capabilities based on those organizational concepts. Use custom tags to store additional information and manage, report, or search for data by using that organizationally important information.

#### **Permissions**

#### **Security Administrators**

Cannot create, update, delete, or, list any type of tag.

#### **Data Administrators**

Create, modify, delete, and list **Open**, **Restricted**, and **Characteristic** types of tags.

#### **Data Users**

Can list any type of tag, and can create and modify **Characteristic** tags.

Cannot create, modify, delete Open and Restricted tags.

#### Types of tags

#### Categorization

**Categorization** tags contain values such as project, department, and security classification. **Open** and **Restricted** type of tags are **Categorization** tags. Size limit is 256 bytes.

#### Characteristic

**Characteristic** tags can contain any value that is needed to describe or classify the object. Can contain lengthy values. Size limit is 4 KB.

**Important:** You cannot use group values when you search for characteristics. Use this tag specifically, for values that are not grouped.

## **Creating tags**

#### About this task

Use the **Tags** page to create new organizational tags. The table lists the tag name in the **Field Name** column, tag **Type**, and the tag values in the **Tags** column. Use the icons to **Edit** or **Delete** a tag.

#### **Procedure**

- 1. Go to Metadata > Tags
- 2. Click the Add button.

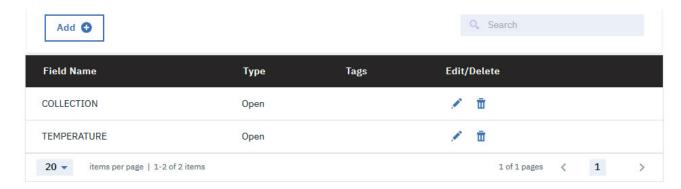


Figure 12. Tags table

3. Enter the name of the tag in the **Name** field.

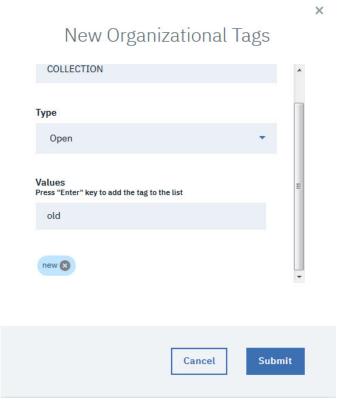


Figure 13. New Organizational Tags

4. Select one of the following values from the **Type** menu:

#### Open

An **Open** tag can be anything that describes groups of records, but is non-restricted in value, such as project name, department, and sensor serial number.

#### Restricted

A **Restricted** tag can be anything that describes groups of records, but is restricted to a set of predefined values, such as data classification or billing department number.

#### **Characteristics**

A **Characteristics** tag is something that is specific in value for each record. They are typically used for content extraction, such as patient name, VIN, or GPS location.

5. Enter one or more values for the tag into the **Values** box.

Press the **Enter** key to save each value. Each saved tag is displayed below the **Values** box.

6. Click the Submit button.

The tags, types, and values are displayed in the table in the **Tags** tab.

## Viewing and searching tags

#### **About this task**

You can see a list of all tags or search for a subset of them on the Tags tab of the Metadata page.

#### **Procedure**

- 1. Go to **Metadata** > **Tags**.
- 2. A listing of tag **Names**, tag **Types**, and tag **Values** displays.
- 3. Click the headings of each column to sort in ascending or descending alphabetical order.
- 4. Enter text into the **Search** box to find tags that begin with the text.

  As you enter text, a subset of the tags that contain the text string is automatically displayed.
- 5. Edit or Delete a tag by clicking the appropriate icon at the end of the row.

## **Editing tags**

#### **About this task**

You can edit tags on the Tags tab of the Metadata page.

#### **Procedure**

- 1. Go to Metadata > Tags
- 2. Click the **Edit** "Pencil" icon at the end of the row that contains the tag to be edited.
- 3. The **Modify Organizational Tags** box displays with the **Name** and **Type** unavailable. You cannot change these fields.
- 4. Remove a tag value by clicking the value displayed in the blue bubbles.
- 5. Enter one or more values for the tag into the **Values** box.
  - Press the **Enter** key to save each value.
- 6. Click the **Submit** button.

The tags, types, and modified values are listed in the table in the **Tags** tab.

## **Deleting tags**

#### **About this task**

You can delete tags on the **Tags** tab of the **Metadata** page.

#### **Procedure**

- 1. Go to Metadata > Tags.
- 2. Find a tag by using the **Search** box, by sorting a column, or by navigating by using the page arrows at the bottom of the table.
- 3. Click the **Delete** "trashcan" icon next to the tag that you want to delete.
- 4. Click **Delete** in the confirmation box.

The tag is removed from the table in the **Tags** tab.

## **Chapter 5. Discover data**

By discovering your data, you can apply policies that assign tags to your data. You can apply tags to the results of a single search, or you can use policies to automatically apply tags on a periodic basis.

There are [three] ways to discover data:

- Content-based keyword and tagging. The search is based on regular expression patterns that are defined within IBM Spectrum Discover. For more information, see Creating a CONTENTSEARCH policy.
- Create a policy by using tags with known values. A policy is automatically run against all data that meets criteria that are specified in a filter. For more information about creating and using policies, see Searching
- Search your data by using a query in standard SQL grammar or do a visual exploration of tags by point-and-click. For more information, see Searching system and custom metadata fields.

## **Searching**

#### **Procedure**

- 1. Perform the following steps:
  - Navigate to **Start a visual exploration** to build your query.
    - a. Check one or more categories to search. Click the **Go** "circle-arrow" icon on the right side of the window to expand the categories.

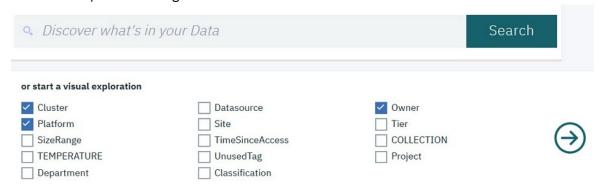


Figure 14. Start a visual exploration

b. Check one or more boxes in the list of groups, policies, and tags. The following figure shows examples. Your data might be different. Then, click the **Go** "circle-arrow" icon on the right side of the window. The valid values for the groups, tags, and policies you selected are displayed.

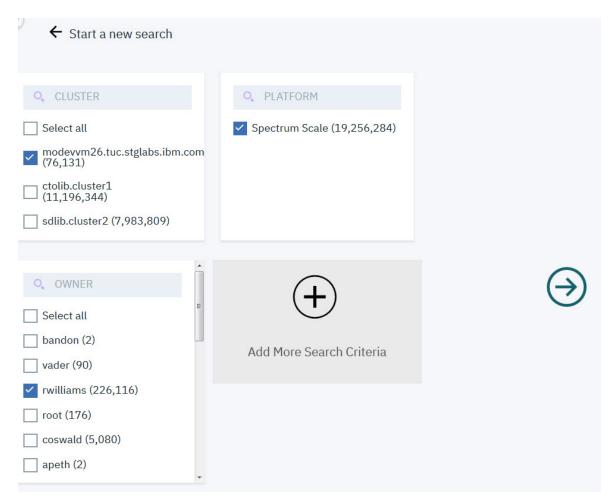


Figure 15. Tag values

- c. Select one or more values for each of the groups, policies, and tags that are displayed.
- d. If needed, click Add More Search Criteria. Select one or more items from the Add groups to your visual search dialog box. The groups that are displayed in the dialog box are implementation-dependent.



## Add groups to your visual search



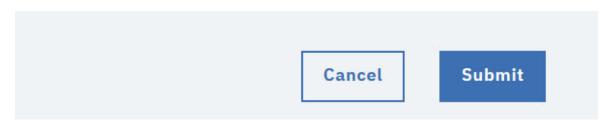


Figure 16. Search - add groups

- e. Click Submit.
- f. Click the **Go** "circle-arrow" icon on the right side of the window. Your query is built and displayed in the **Discover what's in your Data** box.
- g. You can modify the query, if necessary. Click **Search**.
- 2. The **Results** of the search are displayed.

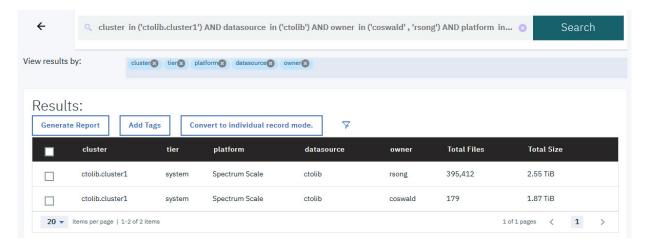


Figure 17. Search Results

- You can change the sort order of a column in the **Results** table by clicking a column's header. Currently, the sort is limited to local data supported by your web browser, with up to a maximum of 10,000 records per query.
- You can change the columns of the **Results** table by clicking columns to remove in the **View results by** list. This list groups the results by applying a new search criteria to the original results.

**Note:** There might be mismatched results when you are doing an initial search, followed by grouping (**View results by**) and ungrouping (**Convert to individual record mode**). For instance, if the initial search was **size>90000** but the results are grouped, by example, or by **datasource**, you might see a different number of records. If you click **Convert to individual record mode**, the initial search is replaced by the **datasource** grouping, and the results reflect the entire contents of your vault, instead of only the initial results.

If different number of results are returned when you do the search, use the **Search** box to reenter the original query from scratch (you might have copied it to your clipboard in step 1) and the filters to the original query.

- You can add columns to the Results table by clicking columns in the Suggested options list.
  - The **Suggested options** menu is available after a column is removed.
- 3. Filter the search results, if required:
  - a. Click the **Filters** icon. The filters display in the panel to the right of the **Results**.
  - b. Click one or more filters to expand it and select or input values.
  - c. Click **Apply** and the filtered results display in the table.

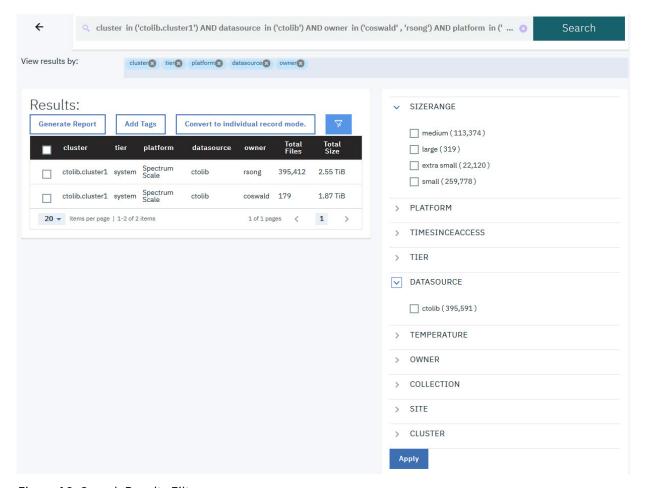


Figure 18. Search Results Filters

4. To generate a report, check the box on the left of each row of data that is required. Then, click **Generate Report**.

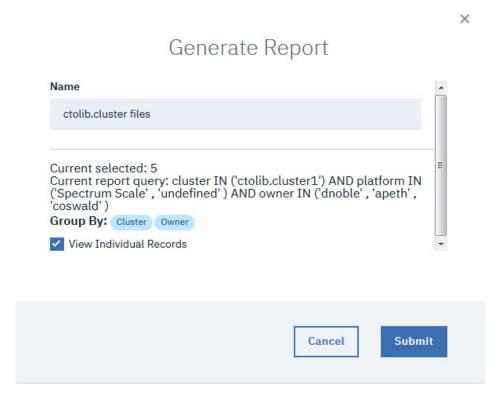


Figure 19. Generate Report

- a. Enter a name for the report in the **Name** box.
- b. Click the **View Individual Records** box to display the individual files that meet the search criteria in the report.
- c. Click **Submit** to generate the report. Reports might be viewed by navigating to **Reports** on the main menu.
- 5. To apply tags to the search results, complete the following tasks:
  - a. Select the checkbox of the records you want to add tags to.
  - b. Click **Add Tags**.

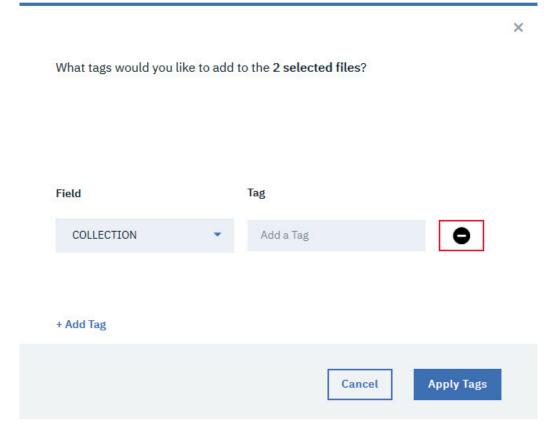


Figure 20. Add tags

- c. If there are no tags that are listed, click **Add tag**.
- d. If you want to delete a tag, click the **Delete** "minus" icon to the right of the tag.
- e. Select the tag to add from the **Field** dropdown menu.
- f. Enter the tag value into the **Tag** box, and press **Enter** on your keyboard.
- g. Continue adding tags as needed.
- h. Click **Apply Tags** when you finish entering all the tags that you need.

When you add tags without a policy, an *Implicit policy* is created. You might view Implicit policies by clicking the [**bell**] icon in the window's title bar.

- 6. To view individual records that meet the search criteria, click **Convert to individual record mode**.
- 7.

To view used capacity on the visual search results table, use the settings icon that is located next to **Convert to individual record mode**.

a. Find the settings icon:

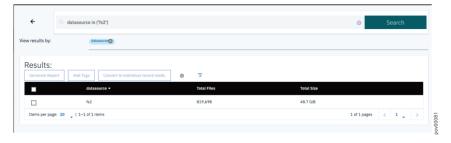


Figure 21. Find settings icon.

b. Click the settings icon:

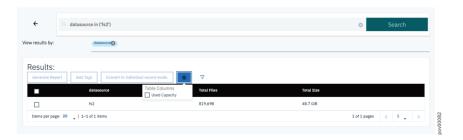


Figure 22. Click the settings icon

c. View the used capacity:

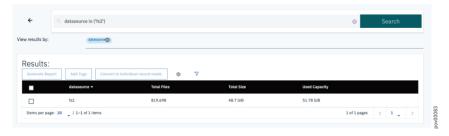


Figure 23. View used capacity

]

## Searching system and custom metadata fields

- 1. Click the Discover what is in your Data box.
  - a. Enter your query directly and click **Search**. Use the standard grammar that is used in a SQL query.
  - b. Select a **Suggested Field** from the dropdown menu, complete your query, and click **Search**.
  - c. Select a **Recent Searches** from the dropdown menu, modify the query if necessary, and click **Search**. Click **Show all history** to reveal more in the list of Recent Searches.

The query language is SQL. The underlying code takes care of certain semantics, for example,

- Keyword
- Columns to select
- · Name of the databases
- · Where clause.
- Limits
- Offsets
- Order by clauses

The search clause that is input by the user is only the body of the query that would appear after the where clause and before the limit/offset/order qualifiers.

## System metadata fields to search on

The list in this section provides definitions of items on which you can search system metadata fields.

The list below shows search filters that you can use for a search.

#### **Datasource**

The name of the datasource where the record originated. The datasource refers to the label of the source storage system that was defined in the IBM Spectrum Discover connection management panel.

#### **Platform**

The type of storage system from which this record originated.

#### Site

The physical site for the data as input by the user at scan time.

#### Cluster

The name of the IBM Spectrum Scale cluster to which the record belongs. This term applies only to IBM Spectrum Scale.

#### NodeName

For IBM Spectrum Protect, this indicates the node or client system to which the backup or archive record belongs.]

#### Fileset

The fileset to which the record belongs for IBM Spectrum Scale. This term applies only to IBM Spectrum Scale.

#### MgmtClass

For IBM Spectrum Protect, this indicates the management class to which the backup or archive record belongs.]

#### **Owner**

The system metadata owner of the record (file only).

#### Group

The system metadata group owner of the record (file only).

#### UID

The numeric ID of file owner (file only).

#### **GID**

The numeric ID of file group (file only).

#### **Path**

The file path or object storage bucket of the file that is represented by this record.

#### Filename

The name of the file or object represented by the record.

#### Filespace

For IBM Spectrum Protect, this indicates the file space to which the backup or archive record belongs.

#### Filetype

The type of the file or object. MtimeLast modified time for the file (file only).

## State

The state of the file or object. Possible values for IBM Spectrum Scale are:

#### premig

Premigrated

#### migrtd

Migrated

#### resdnt

Resident

Possible values for IBM Spectrum Protect are:

#### **ACTIVE**

Active backup copy

#### **INACTIVE**

Inactive backup copy

#### **ARCHIVE**

Archive copy

#### Mtime

Last modified time for the file (file only).

#### Atime

Last accessed time for the file (file only).

#### Time

Creation time of the file (file only).

#### Size

Size of the file or object.

#### Inode

The inode of the file (file only).

#### **Permissions**

The permissions of the file (file only).

## sizeConsumed

The size of the consumed capacity (file only).

#### Search on custom metadata fields

You can do a search on custom metadata fields.

#### **Comparators**

To do a search, you can also use the following comparators.

=

Is equal to.

**<>** 

Is not equal to.

<

Is less than.

>

Is greater than.

<=

Is less than or equal to.

>=

Is greater than or equal to.

[is

When you search for null values:

#### is null

Indicates a null (or no) value.

#### is not null

Indicates a valid value that is not null.

]

#### **Conjunctions**

You can also use conjunctions.

#### AND

Tie together multiple filter criteria.

#### OR

Meet at least one of multiple filter criteria.

#### **Helpers**

You can also use helpers.

#### NOW()

Get the current TIMESTAMP.

#### **DAYS/MONTHS/YEARS**

Compares TIMESTAMP/DATE values.

#### **Wildcards**

You can also use a wildcard.

%

You can use a wildcard like % with the keyword LIKE to form a wildcard search.

#### **Examples of search filters**

This section provides a list of examples for search filters.

**Note:** You must wrap string values in single quotation marks but you cannot wrap numeric values in single quotes.

#### Owner='bob'

# All files owned by 'bob'.

#### Fileset='bobs project'

# All files in the file set bobs\_project.

#### Filetype = 'pdf' AND size > 500000

# All PDF files that are larger than 500000 bytes.

## Filetype is ('txt', 'pdf', 'doc')

# All files of type TXT, PDF, or DOC.

#### Atime < (NOW() - 180 DAYS)

# All files not accessed in the last 180 days.

#### Filesystem = 'big\_fs 'AND owner <> 'root'

# All files in the big\_fs filesystem that are not owned by root.

#### collection = 'proj\_xylem'

Search for all records that are tagged with the user-defined tag 'Project' set to 'proj\_xylem'.

#### collection <> "

Search for all records that have a collection that is assigned.

#### filename LIKE 'the\_quick\_brown\_%'

Returns all records for which the file name begins with "the quick brown ".

#### department= 'department\_xylem'

Search for all records that are tagged with the user-defined tag 'Department' set to 'proj\_xylem'.

#### custom\_tag is null

# All files for which custom\_tag is not set to any value.

#### Search results table

The search results table displays information about the records that met the search criteria.

By default, certain columns are shown and others are hidden. You can customize the fields in the view in the **Headers** column of the **Advanced Search Options**.

Figure 24 on page 46 shows an example of a search by file type and data source.

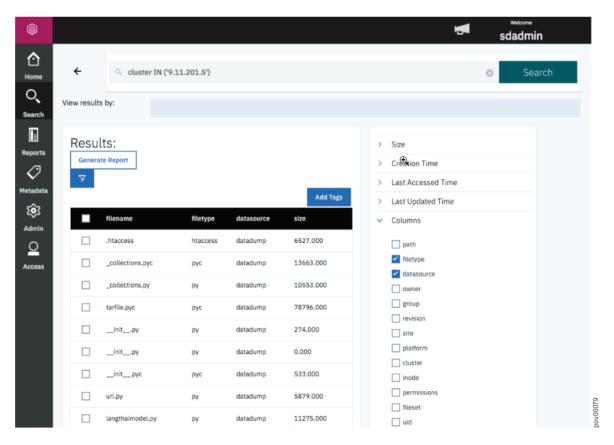


Figure 24. Example to generate a report sorted by file type and data source

Figure 25 on page 47 shows an example of the search results for the time since access and size range.

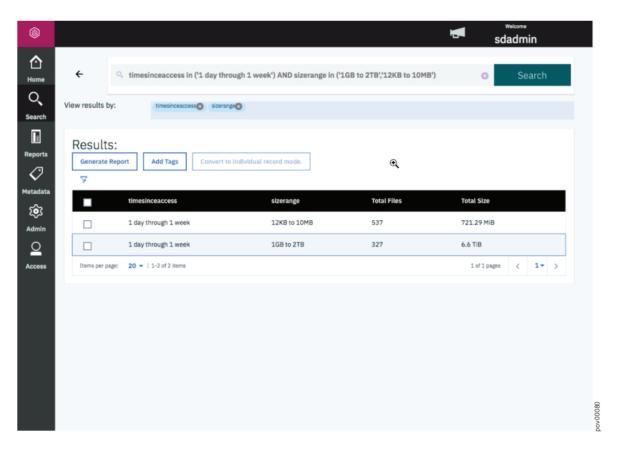


Figure 25. Example of a search sorted by time since access and size range

#### Refine search results

After a set of search results is returned, you can use the **Advanced Search Options** refine the data.

The selection box for **File System** provides you with a way to select one or more source storage systems to restrict the search. The selection box for **Time** provides you with a way to select a range of time since access for the records. The selection box for **Size** provides you with a way to select a minimum or maximum file size footprint for the records to meet the criteria.

You can use a combination of any or all of the filtering criteria. To apply the filters to the current search results, click **Apply**. To reset the filtering criteria and return to the base search click **Reset**.

#### Sort search results

You can sort search results by column.

When you click the column header, you can sort the results in ascending order. When you click the column a second time, you can sort the column in descending order. The time it takes to sort depends on the size of the result set.

**Note:** Sorting by a second column loses the order of the data in the first column. A combination sort view is not supported.

#### Tag search results manually

After a filtered set of records has been identified through the search pane, the user has the ability to select all or some of those documents and apply organizational tags to them.

For example, if a drill-down search results in identifying all of the records for a particular project, you can click **Add Tags** and specify that an organizational tag called '**Project**' be set to the name of the project represented by the filtered set. The tag application runs as a background task and you get a notification when processing has completed.

You can apply more than one tag at same time.

## **Chapter 6. Managing [applications]**

An application is a program that interfaces with IBM Spectrum Discover and can access the source storage. There are many use cases for application, including data content inspection for enriching metadata, data movement or migration, data scrubbing or sanitation, and more. Data is identified by IBM Spectrum Discover by policy filter and passed to the application as pointers through a messaging queue. Then, the application performs whatever work is appropriate on the source data and returns a completion status back to IBM Spectrum Discover, which might or might not include enriched metadata for the records. If it does include enriched metadata, IBM Spectrum Discover catalogs that metadata and makes it immediately searchable.

#### **Permissions**

#### **Data Administrator**

Create (register), update, delete (unregister), and view the [applications].

#### **Data User**

View the applications created by a Data Administrator.

#### **Security Administrator**

Cannot create, modify, view, or delete any [application].

#### Management

Applications might be viewed and deleted by navigating to **Metadata** > **Applications**. You can define an [application] when you are creating a new **DEEP-INSPECT** policy. In addition, you can add **Parameters** for an [application] during the process of creating a **DEEP-INSPECT** policy. For more information, see "Start of changeAdding deep-inspection policy parametersEnd of change" on page 20.

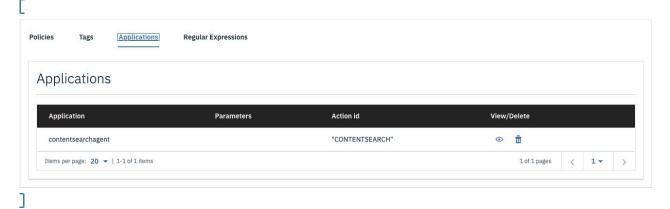


Figure 26. Applications table

[The **Applications** table displays the following information:]

#### Application

The name of the application.

#### **Parameters**

The parameters that were assigned to the [application] when the policy as created.

#### **Action ID**

**AUTOTAG** or **deepinspect** - the policy type that the [application] is assigned to.

## View/Delete

Use the **View** "eye" icon to view the contents of the [application]:

- [Application]
- Action ID
- Params

Use the **Delete** "trashcan" icon to remove the [application] from the system.

For more information, see the *Application Registration REST API Guide*.

# Chapter 7. Using the IBM Spectrum Discover application catalog

Use the IBM Spectrum Discover application catalog to search, download, or deploy applications (which are provided by IBM, customers, or third parties) to use in IBM Spectrum Discover.

To use the commands in the examples throughout this document, you must use Secure Shell (SSH) to log in to the IBM Spectrum Discover. You also must have an authentication token that is generated from the command-line interface (CLI). (The token expires after 1 hour.) Run the following command to generate a token:

```
ssh moadmin@<your IP entered during mmconfigappliance>
# Enter in the password you set during the mmconfigappliance
export SD_USER=<sdadmin or another user with dataadmin privileges>
export SD_PASSWORD=<password for SD_USER above>
export OVA=images
gettoken
```

**Note:** In this example, gettoken is an alias under the moadmin user. Using an alias saves the token in an environment variable that is called TOKEN.

**Note:** The examples in the sections throughout this document use the aliases tcurl and tcurl\_json under the moadmin user, which also uses the TOKEN environment variable.

#### Information about the endpoints

More information about the endpoints that are used in this document can be found at: <a href="https://www.ibm.com/support/knowledgecenter/en/SSY8AC/">https://www.ibm.com/support/knowledgecenter/en/SSY8AC/</a>

Choose the version of IBM Spectrum Discover that you are running, and then go to: **Table of Contents -> REST API -> Application management using APIs**.

#### Querying the available applications

Run this command to query the available applications that are available on dockerhub:

```
tcurl https://${0VA}/api/application/appcatalog/publicregistry | jq
```

This output contains information that is gathered from the image itself (and from dockerhub).

#### Downloading an application image

Run the following command after you identify an application to download:

```
\label{tcurl_json} tcurl\_json\ https://localhost/api/application/appcatalog/image/ibmcom/spectrum-discover-example-application\ -X POST\ |\ jq
```

**Note:** In this example, ibmcom/spectrum-discover-example-application is the repo\_name used in the publicregistry command.

#### **Running an application**

After you download an application to your local docker cache, you can use it as a Kubernetes pod within IBM Spectrum Discover. Create a JSON-formatted file with the following information (the file that is created is named example.json):

```
{
   "repo_name": "ibmcom/spectrum-discover-example-application",
   "version": "1.2.3",
   "description": "Unique description about your use of this application",
```

```
"application_name": "example"
}
```

**Note:** In this example:

- The repo\_name is the same repo\_name that you used to download the application image.
- The version is the same as the version from the output of the public registry command.
- The description is a unique description that is based on your application use.
- The application\_name is the name that gets registered within the policyengine. The system automatically appends a -application to the end of the file name for identification.

Run the following command to start the application as a Kubernetes pod:

```
tcurl_json https://localhost/api/application/appcatalog/helm -d@example.json -X POST | jq
```

#### Scaling an application

An application by design processes each of the records one at a time. You can scale the number of replicas the pod is running to process records in parallel. You can scale up to 10 replicas based on the number of partitions available for the Kafka topics. Create a JSON-formatted file with the following information (the file that is created is named replicas.json):

```
{
  "replicas": 10
}
```

Then, run the following command to scale the replicas:

```
tcurl_json https://localhost/api/application/appcatalog/helm/interesting-anaconda-example-application -d@replicas.json -X PATCH
```

**Note:** In this example, interesting-anaconda-example-application is the combination of deployment\_name and chart\_name from the Running an application section.

#### Stopping an application

Run the following command to stop an application (no matter how many replicas you scale):

```
tcurl_json https://localhost/api/application/appcatalog/helm/interesting-anaconda -X DELETE | jq
```

**Note:** In this example, interesting-anaconda is the chart\_name when the application was started.

#### **Deleting an application image**

Run the following command (after you stop the application) to delete the application from your local docker cache:

```
{\tt tcurl\ https://localhost/api/application/appcatalog/image/ibmcom/spectrum-discover-example-application\ -X\ DELETE\ |\ jq
```

٦

# **Creating your own applications to use in the IBM Spectrum Discover application catalog**

Use this information to create applications for the IBM Spectrum Discover application catalog.

For information about creating applications for the IBM Spectrum Discover application catalog, see:

#### https://github.com/IBM/Spectrum\_Discover\_App\_Catalog

This link contains the source code of the IBM-provided applications.

#### https://github.com/IBM/Spectrum\_Discover\_Application\_SDK

This link contains the source code for the IBM Spectrum Discover Application Software Development Kit (IBM Spectrum Discover Application SDK). The link also describes how to build a test image for use in creating your own applications.

#### https://github.com/IBM/Spectrum\_Discover\_Example\_Application

]

This link contains the source code for the template application. Start here when you create your own applications.

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## **Chapter 8. Backup and restore**

IBM Spectrum Discover includes a set of scripts for safely backing up and restoring your database and file system.

The scripts that are used to back up and restore databases and file systems are located in the opt/ibm/metaocean/backup-restore directory, and must be run as root user. For example:

[sudo python3 /opt/ibm/metaocean/backup-restore/backup.py]

It is a good practice to back up your system at least one time a week. IBM Spectrum Discover provides the automatedBackup.py script that can be used to configure a cron job that backs up your system and offloads a tar file to your selected storage server. The default configuration is daily at 12 midnight; however, you can configure the backup frequency by running the **automatedBackup.py** script after the initial setup.

#### Remember:

- If any files or a database becomes corrupted, run the restore. py script to recover your file system and database back to the date of your last successful backup.
- When you start a backup or restore operation, remember it can take up to 1 hour or more time to complete. Make sure that you plan for this possibility.

## **Initial setup configuration**

#### **Procedure**

- 1. Run the initialSetup.py script as root.
- 2. Enter the type of storage you're using:
  - IBM Cloud Object Storage ("cos")
  - a) Enter the Accesser Device (or Load Balancer) IP address.
  - b) Enter the Manager Device IP address.
  - c) Enter the name of IBM Cloud Object Storage vault to store backup **tar** files.
  - d) Enter the user name for IBM Cloud Object Storage account configured with read/write access to storage vault.
  - IBM Spectrum Protect ("spectrum")
  - a) You must have a IBM Spectrum Protect server and a backup-archive client that is installed and properly configured. For more information, see <u>IBM Knowledge Center</u>.
  - External FTP server ("ftp")
  - a) Enter the SFTP server IP or host name,
  - b) Enter the user name for read/write authorized SFTP user.
  - c) Enter the password for read/write authorized SFTP user.
  - d) Enter the path to the directory for storing and retrieving backup tar files (Example: /var/backups/daily/).
- 3. Enter a maximum number of backup tar files to be retained in storage.

The default number of backups is 30, but you can enter any number in the range 1 - 999. After the selected number of backups is exceeded, the oldest backup tar file is deleted.

#### **Example**

Log or console output from **initialSetup.py**:

```
Tue, 28 Aug 2018 14:26:02 INFO
```

**Note:** If a backup or restore procedure is interrupted or unexpectedly stops, a checkpoint is logged that you can use to rerun the script and pick up from where the process was halted. To override these functions and force a fresh restart of the backup or restore procedure, run the backup.py or restore.py script with an extra **--override** parameter. For example:

```
[sudo python3 restore.py -r "2018-08-28" --override]
```

## **Running a backup**

#### **Procedure**

1.[

Place the system in maintenance mode:

```
/opt/ibm/metaocean/helpers/maintenance.sh on
```

]

2.

From the backup-restore directory, run the **backup.py** script as root. For example:

```
[sudo python3 backup.py]
```

This is an example log (console output) from **backup.py**:

```
Tue, 28 Aug 2018 14:26:57 INFO
                                                        The COS Endpoint is 172.19.17.34, writing to the vault: mo_backups
Tue, 28 Aug 2018 14:26:57 INFO
Tue, 28 Aug 2018 14:27:11 INFO
                                                        Suspending writes on container (1a8420e6dd85)...
Creating snapshot 2018-08-28T14.26.57_snapshot...
Snapshot 2018-08-28T14.26.57_snapshot created.
Tue, 28 Aug 2018 14:27:11 INFO
Tue, 28 Aug 2018 14:27:11 INFO
                                                        Resuming writes on container (1a8420e6dd85)...
Tue, 28 Aug 2018 14:27:15 INFO
                                                        Converting snapshot to tar
Tue, 28 Aug 2018 14:28:18 INFO
Tue, 28 Aug 2018 14:28:18 INFO
                                                        Snapshot tar /gpfs/gpfs0/2018-08-28T14.26.57_snapshot.tar created Beginning upload of /gpfs/gpfs0/2018-08-28T14.26.57_snapshot.tar to
storage...
Tue, 28 Aug 2018 14:33:21 INFO
                                                        Upload of file /gpfs/gpfs0/2018-08-28T14.26.57_snapshot.tar complete.
                                                       Beginning cleanup...
Deleted snapshot 2018-08-28T14.26.57_snapshot
Deleted tar /gpfs/gpfs0/2018-08-28T14.26.57_snapshot.tar
Backup procedure is complete.
Tue, 28 Aug 2018 14:33:21 INFO
```

**Note:** If a backup or restore procedure is interrupted or unexpectedly stops, a checkpoint is logged so you can rerun the script and pick up where the process was halted. To override these functions and force a fresh restart the backup or restore procedure, run the **backup.py** or **restore.py** script with an extra **--override** parameter. For example:

```
[sudo python3 restore.py -r "2018-08-28" --override]
```

3.

Remove the system from maintenance mode:

```
/opt/ibm/metaocean/helpers/maintenance.sh off
```

## **Running a restore**

#### **Procedure**

1. Make sure that all backup processes or backup scripts stop, and then place the system in maintenance

For example:

/opt/ibm/metaocean/helpers/maintenance.sh on

2. Run a restore. From the backup-restore directory, run the restore. py script as root, with a parameter for date to restore back to (--restore-date or -r) in YYYY-MM-DD format. For example:

```
sudo python3 restore.py -r "2018-08-28"
```

3. Remove the system from maintenance mode.

For example:

/opt/ibm/metaocean/helpers/maintenance.sh off

4. If COS notifications are lost during the period when the system was disabled, these can be recovered by using the COS Replay.

# **Chapter 9. Reports**

Reports can be generated upon applying tags to a set of data.

#### **Procedure**

- 1. Reports can be generated by using the following methods:
  - **Discover data** by performing a **Search** in IBM Spectrum Discover. The search results provide an option to **Generate Reports**. For more information, see "Searching" on page 35 for details.
  - Use the Graphical User Interface (GUI) to automatically run the reports during deployment.
- 2. Go to **Reports** in the IBM Spectrum Discover main menu.

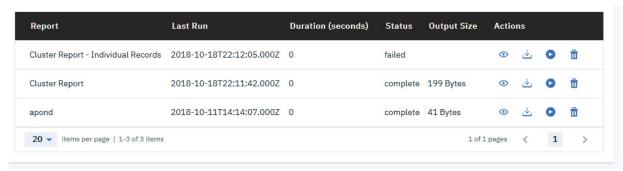


Figure 27. Reports table

3. The following actions can be completed in a table:

#### **View**

a. Click the "eye" icon to view a report. The report's statistics are displayed in a box.

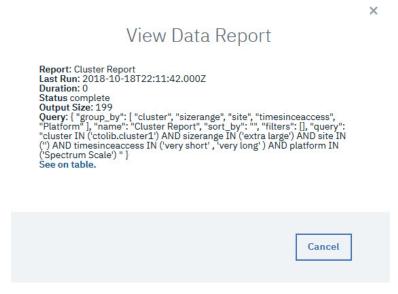


Figure 28. View Data Report

b. Click **See on table** to view all the records of a report. The **Search** window displays the results of the search.

#### **Download**

Click the **Download** button to open a report with a text editor, or to save the report to local storage.

# **Rerun report**

Click the **Go** "right arrow" icon to rerun the report.

# Delete

Click the **Delete** "trashcan" icon to remove the report.

# Chapter 10. High availability for a Db2 Warehouse MPP deployment

For an MPP deployment, Db2® Warehouse provides high availability, offering you the ability to have your data warehouse carry on with its activities if failures occur.

The HA solution is based on a heartbeat mechanism, automatic restart of services, and node failover. The heartbeat detects when a node, a database partition, or the web console is down, and the cluster manager takes the appropriate action. For instance, the cluster manager attempts to restart any failed data partitions or the web console. Figure 29 on page 61 shows a Db2 Warehouse HA group in a healthy state. The file system is not a part of the HA group, so use whatever HA solution that is appropriate for the technology you are using. Similarly, you can use a method such as a load balancer to make head node failures transparent to connected applications.

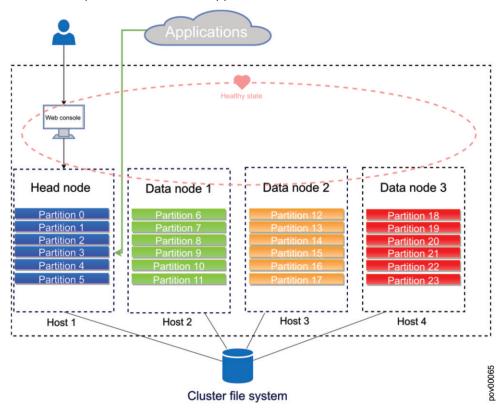


Figure 29. Steady state for HA group

If a data node fails and does not restart within the heartbeat interval, all services are stopped on that node. The data partitions (and their workload) that are assigned to that node are automatically redistributed across the surviving nodes in the cluster. There is no way to automatically reintegrate failed nodes; you must perform some manual steps to have a failed node rejoin the cluster.

If the head node fails and does not restart within the heartbeat interval, its data partitions are redistributed, and an election occurs. In the election, a new head node is selected from the first seven active data nodes in the cluster. As you can see in Figure 30 on page 62, the web console is restarted on the new head node.

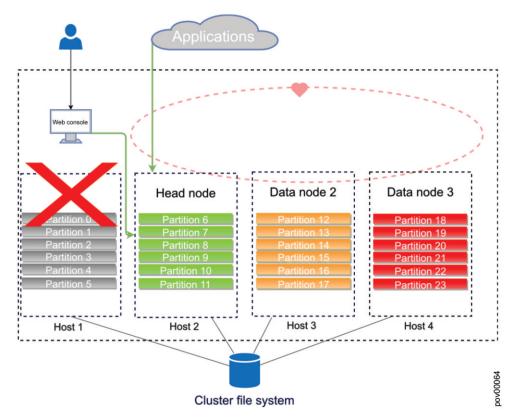


Figure 30. HA group after head node failover

After a head node failover, if the original head node becomes reachable again, restarting the system causes the original head node to become the current head node again.

# Reintegrating a failed data node into an IBM Db2 Warehouse MPP cluster

You must perform some manual steps to have a failed data node rejoin its cluster.

#### About this task

To perform this task, you need to have root authority.

#### **Procedure**

- 1. Address whatever issue caused the node host failure.
- 2. Start the Db2 Warehouse container on the node you want to rejoin to the cluster.

docker start Db2wh

3. On the head node, stop the Db2 Warehouse services for the cluster.

docker exec -it Db2wh stop

4. On the head node, start the Db2 Warehouse services.

docker exec -it Db2wh start

The cluster should come up with the same topology as before the data node failure, with the data partitions distributed across all nodes.

# Chapter 11. Monitoring data sources

You can use the **Home** page to monitor the data sources that are connected to your IBM Spectrum Discover environment. Use the **Data Source Connections** page view details about data source connections.

# Viewing data source status

Use the **Home page** to monitor your environment for storage system capacity, used capacity, records indexed, and duplicate files. You can also view data usage for a specific area of your organization.

The data in the **home page** is updated periodically. The last update is indicated by a time stamp.

#### Viewing storage system capacity

Use the **Data source Capacity** area to view capacity usage compared to the allocated capacity for all data sources that are registered with IBM Spectrum Discover. The data sources can be a mixture of file systems and object vaults. A graph provides a convenient view of the current capacity of data sources and whether any are close to running out of space. This view also indicates the number of files to move or archive, based on user-defined policies.

Hover over a data source in the graph to view details about the data source. Click a data source to open the **Search** page and perform a search of the selected data source.

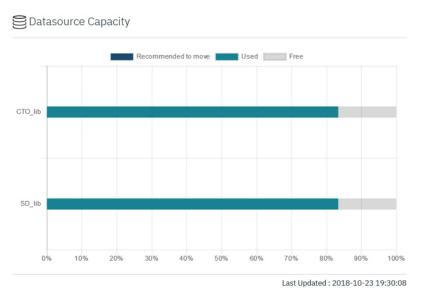


Figure 31. Datasource capacity

# Understanding size and capacity differences

IBM Spectrum Discover collects size and capacity information. Generally:

- Size refers to the size of a file or object in bytes.
- Capacity refers to the amount of space the file or object consumes on the source storage in bytes.

For objects, size and capacity values always match. For files, size and capacity values can be different because of file system block overhead or sparsely populated files.

**Note:** Storage protection overhead (such as RAID values or erasure coding) and replication overhead are not captured in the capacity values.

#### Viewing used capacity

Use the **Capacity Used by** area to view graphs with an aggregated display of capacity usage for selected metadata attributes. You can view capacity for both primary and backup sources. The graphs provide details about capacity usage by aggregating across different attributes that are available from standard system metadata.

Use the **Capacity Used by** list to select an attribute and display the capacity consumers of that attribute in the graphs.

The **Used** graph displays the highest consumers of capacity for the selected attribute, in order of consumption.

The data source graph displays the percentage of overall usage per data source for the selected attribute. You can select a specific capacity consumer to display in the graph.

Hover over a value in a graph to view details. Click a value in a graph to open the **Search** page and perform a search of the selected item.

Almadas

Tel: Capacity Used by Site

On Primary and Backup Sources
Primary Sources
Backup Source

Figure 32. Example of the capacity that is being used

# Viewing records indexed

Use the **Records Indexed** area to view both the total number of records and the capacity of the records that are indexed by IBM Spectrum Discover. This view provides a summary view of total storage usage.



Click the **Total Records Indexed** value to open the **Search** page and perform a search of the indexed records.

#### Viewing duplicate file information

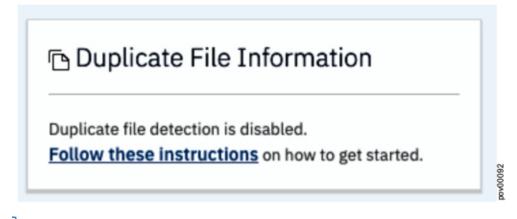
Use the **Duplicate File Information** area to view information about possible duplicate files within the storage environment. Possible duplicate files are files with the same name and size but different paths or

object names. The number of duplicates and the capacity that is consumed by these files is displayed. You can also use a report that provides detailed and sorted information for the potential duplicates.

Click the **Duplicate Records** value to open the **Search** page and perform a search of duplicate records.



Lidentifying potential duplicates can be resource-intensive on IBM Spectrum Discover. By default, the background task that refreshes potential duplicate information is disabled. However, you can update potential duplicate information either on demand or on a specific schedule. If you disable duplicate background task, the dashboard shows the following message:



To view and manage how often data in the home page is updated, navigate to Admin > Discover database.

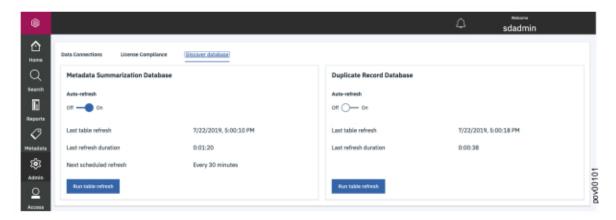


Figure 33. Run table refresh button in the Discover database window

From here, you can enable or disable the automatic updating of summary information. You can update information on the home page on demand by clicking the Run table refresh button.

# Viewing data source connections

Use the **Data Source Connections** page to view connection information for the data sources that are connected to your IBM Spectrum Discover environment.

The following connections details are available:

#### **Source Name**

A name that uniquely identifies the connection to the data source. A data source can have multiple connections.

#### **Platform**

The platform of the data source - IBM Spectrum Scale system or IBM Cloud Object Storage system.

#### Cluster

The cluster address of the data source.

#### Data source name

The full name of the data source.

#### Site

The physical location of the data source.

# **Recommended to move**

In the IBM Spectrum Discover dashboard, you can categorize data as **Recommended To Move**.

Figure 34 on page 66 shows an example of a data source capacity widget.

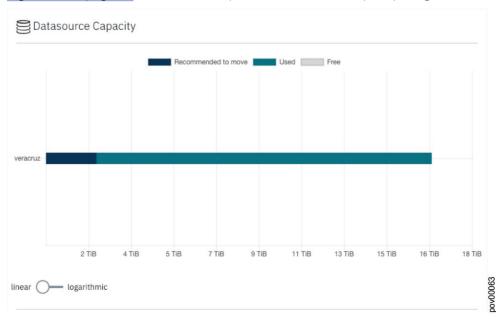


Figure 34. Example of a data source capacity widget

Use the **data source capacity** area to view capacity usage compared to the allocated capacity for all data sources that are registered with IBM Spectrum Discover. The data sources can be a mixture of file systems and object vaults. A graph provides a convenient view of the current capacity of data sources and whether any are close to running out of space. This view also indicates the number of files to move or archive, based on user-defined policies.

Hover over a data source in the graph to view details about the data source. Click a data source to open the Search page and perform a search of the selected data source.

The data source capacity widget displays any files or objects that have the **TEMPERATURE** tag set to a value of **ARCHIVE** as **Recommended To Move**. You can create an autotag policy to look for files and objects, which meet your archive criteria and set the **TEMPERATURE** tag to a value of **ARCHIVE**.

Any files that match the criteria of the autotag policy filter are tagged as **ARCHIVE**. The filter might be age-based or more complex. For example, the filter might match only certain file types, or files over some size threshold.

Figure 35 on page 67 shows an example of a screen that shows the **TEMPERATURE** tag.

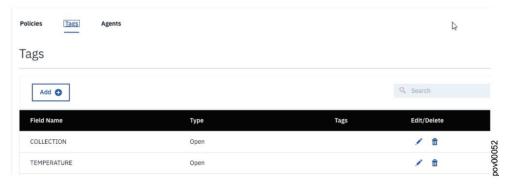


Figure 35. Example of a screen that shows the TEMPERATURE tag

<u>Figure 36 on page 67</u> shows an example of an autotag policy to identify files and objects that have not been accessed for more than a year.

# Modify a policy. Policy type: AUTOTAG Inactive Active Name archive\_pol Filter atime < (NOW() - 365 DAYS) Extract tag from path Tags Field Tag TEMPERATURE ARCHIVE

Figure 36. Example of an autotag policy to identify files and objects that have not been accessed in more than one year

# **Deleting or editing a connection**

#### **About this task**

**Policies** 

You can delete or edit a connection through the graphical user interface.

#### **Procedure**

1. Click **Admin** to display a listing of existing connections as shown in <u>Example of listing of existing</u> connections

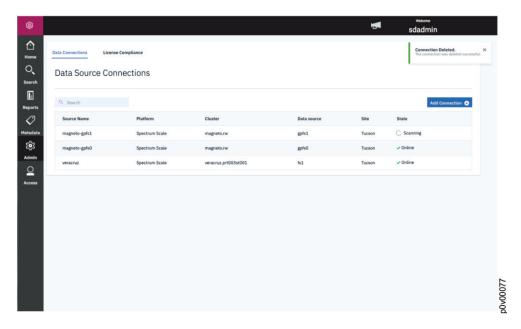


Figure 37. Example of a listing of existing connections

2. Click **Remove** to start the process to remove the data source connection as shown in <u>Figure 38 on page 68</u>.

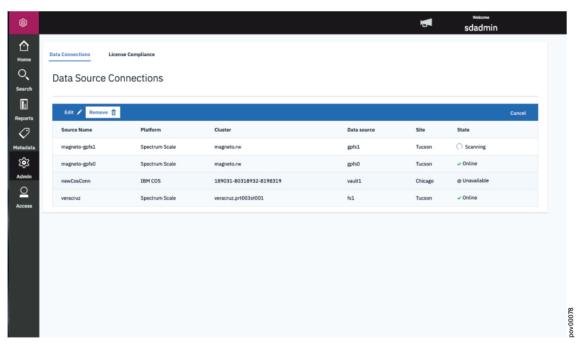


Figure 38. Starting the process to delete a data source connection

3. Clicking **Remove** displays a screen as shown in <u>Figure 39 on page 69</u>. If you are sure you want to delete the connection, click **Delete**.

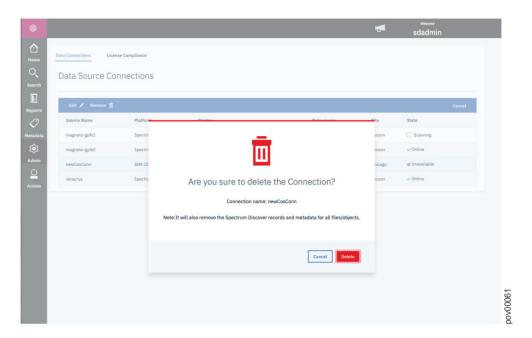


Figure 39. Example of a screen that shows how to delete a connection

- 4. To edit a connection, click Edit.
  - a) Edit the appropriate fields in the window for **Edit Data Source Connection**.
  - b) Click Update Connection.

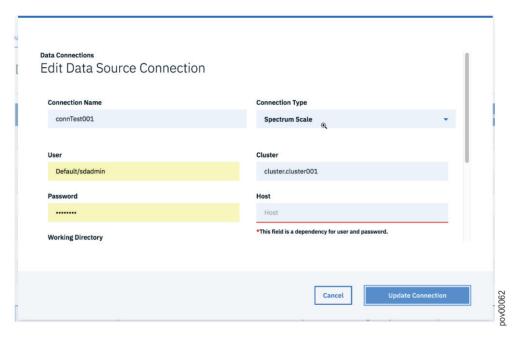


Figure 40. Example of a screen that shows how to edit a connection

# Chapter 12. Monitoring the IBM Spectrum Discover environment

You can monitor the health and status of the IBM Spectrum Discover environment and obtain audit log information.

# Monitoring the status of the IBM Spectrum Discover environment

You can monitor the health status of the IBM Spectrum Discover environment by using the monitoring dashboards in IBM Cloud Private. IBM Cloud Private is installed on the computer that is running IBM Spectrum Discover.

#### **Opening IBM Cloud Private**

Open IBM Cloud Private in a web browser by entering the following URL: https://sd\_computer\_address:8443, where sd\_computer is the address of the computer that is running IBM Spectrum Discover.

Log on to IBM Cloud Private with the user name admin and a password that is stored on the computer that is running IBM Spectrum Discover.

## **Accessing the IBM Cloud Private password**

To access the password for IBM Cloud Private, open a command line on the computer that is running IBM Spectrum Discover and enter the following command:

```
lawk '/^default_admin_password/ {print $2}' /opt/ibm/ibm-cloud-private/3.1.2/cluster/
config.yaml
```

The command displays the IBM Cloud Private password. Copy the password to access IBM Cloud Private.

# **Viewing the Dashboards**

You can use the IBM Cloud Private dashboard and the Grafana cluster monitoring dashboards to monitor your IBM Spectrum Discover environment.

#### **IBM Cloud Private dashboard**

Use the IBM Cloud Private **Dashboard** page to review current system and resource metrics. To open the **Dashboard** page, select **Dashboard** from the IBM Cloud Private menu.

For more information, see <u>System and resource monitoring</u> in the IBM Cloud Private online documentation.

#### Grafana cluster monitoring dashboards

Use the Grafana cluster monitoring dashboards to monitor the status of your cluster and applications. To open the monitoring dashboards, select **Platform** > **Monitoring** from the IBM Cloud Private menu.

For more information, see <u>IBM Cloud Private cluster monitoring</u> in the IBM Cloud Private online documentation.

# Importing the Container and pod status dashboard

The Container and pod status dashboard provide status information for containers and pods in your IBM Spectrum Discover environment. Within the dashboard, green rows indicate pods and containers that are running, and orange rows indicate pods and containers that are not running.

You can import the Container and pod status dashboard into IBM Cloud Private and view it with the other cluster monitoring dashboards.

The Container and pod status dashboard are stored in a JSON file, pod\_container\_status\_tables.json, that is located in the following path on the IBM Spectrum Discover computer: /opt/ibm/metaocean/grafana. Use a tool such as SmartCloud Provisioning or FTP to copy pod\_container\_status\_tables.json to your local computer before you import the file into IBM Cloud Private.

To import the Container and pod status dashboard, open the Grafana cluster monitoring dashboards page and select **Dashboard** > **Import** to open the **Import dashboard** window. Use the window to select and import pod\_container\_status\_tables.json from your local computer.

# **Monitoring the IBM Spectrum Discover virtual machine**

Use the **Monitoring** tab in the VMware vSphere Client to monitor the performance of the IBM Spectrum Discover virtual machine.

To open the **Monitoring** tab, complete the following steps:

- 1. In the **Navigator** list, click the IBM Spectrum Discover virtual machine to display the details for the machine.
- 2. From the details view, select the **Monitor** tab.
- 3. Click **Performance** to view details, including CPU and memory usage.

# **Audit log**

Use the audit log entries to monitor activity of REST API calls within the IBM Spectrum Discover environment, including the API endpoint that was used.

You can obtain the audit log entries by using the FFDC script. For more information, see "Using the FFDC script" on page 73.

Note: The FFDC script redacts user account and IP address information in the audit log entries.

To view audit log entries, extract the output from the compressed file that is generated by the FFDC script. You can use a text editor to read the FFDC output. Audit log entries are in JSON format and are identified in the FFDC output by the string **AUDIT** in the **type** field.

For more information about API endpoints in the IBM Spectrum Discover environment, see *REST API* in *IBM Spectrum Discover: REST API Guide*.

The audit log includes the following fields:

#### service

The service that processed the request. The service and node name are included. The following details are optional: namespace, serviceInstance, and containerId.

#### requestId

The request ID that is returned back to the client, or a correlation tag that is used for internal tracking.

#### timestampStart

The time that the request was received.

#### request

The API endpoint that made the request.

#### serverAddress

The IP address of the server or node that processed the request.

#### userAgent

The identification string of the user agent that made the request.

#### type

The log entry type: AUDIT

#### responseSize

Size of the response, in bytes, sent back to the client.

#### hostname

The IP address from which the request originates.

#### protocol

The protocol of the request.

## requestLatency

The latency of the request in milliseconds.

## responseStatus

The return code that is provided to the client.

#### auth

The user name and the authentication scheme, bearer (for LDAP) or basic (for local authentication).

# Using the FFDC script

The first failure data capture (FFDC) script collects diagnostic and log information about events and conditions in your IBM Spectrum Discoverenvironment. Use the FFDC script to obtain diagnostic and log information or to collect data that can be used by IBM service personnel to analyze problems in your environment.

The FFDC script must be run as the root user on the IBM Spectrum Discover master node.

The FFDC script creates an archived output file within the current working directory. The output file uses the following format: mo-ffdc-datestamp.tar.xz. For example: mo-ffdc-20180430074006548.tar.xz.

**Note:** The FFDC script redacts user account and IP address information.

#### **FFDC** script syntax

Log in to the IBM Spectrum Discover node via ssh and enter your password when prompted:

```
ssh sdadmin@spectrum-discover-hostname
```

The script is located in the directory /opt/ibm/metaocean/helpers.

## Syntax for use with IBM support

Use the **all** option to collect diagnostic information for use with IBM service personnel.

```
# cd /opt/ibm/metaocean/helpers
# sudo./ffdc all
```

# Syntax for collecting audit log entries

Use the **namespaces** option to collect audit log entries.

```
# cd /opt/ibm/metaocean/helpers
# sudo./ffdc namespaces
```

#### **FFDC** script options

The FFDC script includes the following options. You can use only one option with the script.

To display a list of options for the script, use the **ffdc** command without an option: # ./ffdc

#### all

The "all" is the standard option that must be used when you are reporting a failure situation to IBM Service. Use this option, unless asked to do otherwise by IBM service personnel.

#### helm

The "helm" option collects a list of deployed Helm charts together with the deployment histories for each of these deployments.

## logs

The "logs" option archives some of the log directories, which are located under /var/log, from all nodes in the IBM Spectrum Discover cluster, including the DB2® Warehouse logs.

## namespaces

The "namespaces" option collects information about all namespaces in Kubernetes. The information that is collected includes description of all the pods within the namespace, logs for all containers within the pods, and a log of events within the namespace. Use this option to collect audit log entries.

#### services

The "services" option collects service information for a number of services, including Docker, Kafka, and NFS, from all nodes in the IBM Spectrum Discover cluster.

#### system

The "system" option captures operating system statistics about details such as free disk space, the time since last restart, memory usage, and network ports.

## versions

The "versions" option captures the version information for the operating system,

- Docker
- Cloudant®
- Kafka
- Kubernetes

# Chapter 13. Updating the network configuration

This topic describes how to update the network configuration.

Follow this procedure to update the network configuration of either master node or any of the worker nodes for IBM Spectrum Discover. The process might take several hours because only one node can be completed at a time. For example:

- 1. Log into the master node as the moadmin user.
- 2. Run the following command to change to the configuration directory:

```
cd /opt/ibm/metaocean/configuration
```

3. Run the following command to update your old\_fully\_qualified\_hostname:

```
sudo ./mmconfigappliance -a <old_fully_qualified_hostname>
```

4. Update the network configuration of either the master or worker node to the new network configuration and make sure that the VM starts.

You can use the sudo ./mmconfigappliance command to update the network configuration. For example:

- a. Log into node that is acquiring a new network configuration.
- b. Run the following command:

```
cd /opt/ibm/metaocean/configuration
```

c. Run the following command to change your configuration data:

```
Lsudo ./mmconfigappliance -n <new FQDN hostname>:<interface>:<new
IP>:<netmask>:<gateway>:<dns>]
```

٦

5. Run the following command to update your new\_fully\_qualified\_hostname:

```
sudo ./mmconfigappliance -b <new_fully_qualified_hostname>
```

You are prompted for the moadmin password.

]

The old\_fully\_qualified\_hostname must be the old FQDN of either master or worker node that is to be updated. The new\_fully\_qualified\_hostname must be the new FQDN of either master or worker node that is to be updated. Additionally, you must run both the sudo ./mmconfigappliance -a <old\_fully\_qualified\_hostname> and sudo ./mmconfigappliance -b <new\_fully\_qualified\_hostname> commands on the master node.]

# **Chapter 14. Disaster recovery procedures**

Use this process to recover from a disaster that involves an IBM Spectrum Discover system discusses the following scenarios:

- Recovery from the entire loss of a single node IBM Spectrum Discover deployment.
- Recovery from the loss of a single node in a multi-node IBM Spectrum Discover deployment or the entire multi-node system.

# **Preparations for disaster recovery**

Before the need for disaster recovery, there are several tasks that must be accomplished to ensure the ability to recover.

#### **About this task**

#### **Procedure**

- 1. Take a backup of the IBM Spectrum Discover system as described in <u>Chapter 8</u>, "Backup and restore," on page 55.
- 2. Record the installation configuration, including:
  - · Network settings
  - · Storage settings
  - · CPU and memory
  - IBM Spectrum Discover version
- 3. Ensure that the physical and virtual infrastructure is available to replace the system that might fail.
- 4. You cannot recover to a different version of IBM Spectrum Discover. If a change of version is required, you need to recover to the current version before you install the upgrade.

If you perform a recovery on a system that is upgraded, it is recovered directly to the upgraded IBM Spectrum Discover version. For example, if IBM Spectrum Discover version 2.0.0.3 is deployed and then upgraded to IBM Spectrum Discover version 2.0.1 and then recovered from a failure, the recovery goes directly to the 2.0.1 version.

#### 1

# **Running disaster recovery**

#### **About this task**

Follow these steps to recover single-node and multi-node systems.

#### **Procedure**

- 1. Record the time of the failure.
- 2. If the virtual machine that hosts IBM Spectrum Discover is still running, shut it down.
- 3. Redeploy the system as described in these sub steps.
  - a) For a single node system, redeploy with the same parameters as the failed deployment. For more information, see .For more information, see the topic *Configure networking and performing*

- provisioning of a single node trial or single node production IBM Spectrum Discover virtual appliance in IBM Spectrum Discover: Concepts, Planning, and Deployment Guide.
- b) For a multi-node system, redeploy with the same parameters as the failed deployment. For more information, see the topic Configure networking and perform provisioning for the IBM Spectrum Discovermulti-node virtual appliance cluster in IBM Spectrum Discover: Concepts, Planning, and Deployment Guide.
- 4. Run the initial setup of the backup or restore procedure. For more information, see "Initial setup configuration" on page 55.
- 5. Restore the system by using a previous backup. For more information see, <u>"Running a restore" on page 57.</u>
- 6. Do not remove the system from maintenance mode until you complete the following sub steps.
  - a) For a multi-node system, confirm that DB2 is running, and use this command to determine the HEAD node.

```
docker exec -it Db2wh status
```

This provides output for a multi-node system similar to the following table.

NodeName	IP	Туре	Role	State
ch3-gc1000-11535	172.26.7.223	DATA	ACTIVE	UP
ch3-gc1000-11536	172.26.7.221	DATA	ACTIVE	UP
ch3-gc1000-11537	172.26.7.222	HEAD	ACTIVE	UP

- b) For multi-node, log into the HEAD node IP address.
- c) Change the database password to the new value of the deployment.
  - 1) Record the value of the database password. Its encrypted value is stored in /opt/ibm/db2wh/password and is decrypted with the following command

```
PYTHONPATH=/opt/ibm/metaocean/provisioning/filter_plugins python -c
    "from metaocean import password_decode; print password_decode('$(sudo cat /opt/ibm/db2wh/password)')"
```

- 2) Record the value of the database password. Its value is stored in /opt/ibm/db2wh/password
- 3) Update the DB password with this value.

```
docker exec -it Db2wh setpass <DB password>
```

4) Log into the DB docker container and change to the DB user.

```
docker exec -it Db2wh bash
su - db2inst1
```

- 5) Restart the DB/opt/ibm/dsserver/bin/stop.sh /opt/ibm/dsserver/bin/start.sh
- d) If you use Cloud Object Storage events, update the IBM Cloud Object Storage notification certificate:
  - Take a copy of the Kafka SASL password. The password is stored in /etc/kafka/ sasl\_password
  - 2) Take a copy of the CA PEM certificate. The certificate is stored in:/etc/kafka/ca.crt
  - 3) Apply these details to the IBM Cloud Object Storage notifications. For more information, see the topic Configure IBM Cloud Object Storage notifications for IBM Spectrum Discover in IBM Spectrum Discover: Concepts, Planning, and Deployment Guide.
- 7. Remove the system from maintenance mode and record the recovery time.
- 8. If IBM Cloud Object Storage notifications were being used to keep the SD metadata up-to-date, run the Replay procedure for the period of time for which the system was unavailable. For more

- information, see For more information, see the topic Replay in IBM Spectrum Discover: Concepts, Planning, and Deployment Guide.
- 9. For any other data source, repeat the scan procedure if it was due to be run during the time SD was unavailable.

# **Chapter 15. Troubleshooting**

# **[Ansible Warnings**

This information describes how to handle ansible warnings.

You might encounter either of the following messages:

- [WARNING]: Could not match supplied host pattern, ignoring: non-controller
- [WARNING]: Could not match supplied host pattern, ignoring: controller

For example, you see the following warning in the upgrader logs - but the upgrader seems to be working:

If Kafka does not require an update during the upgrader process, you see this warning while the upgrader code is looking for either a non-controller group or controller group. The upgrader does not run tasks that target either of these groups if the groups do not exist.

Important: You can safely ignore these warnings.

# [How to recover a system after a YUM update

You might have to recover your system after you run a Yellow Dog Updater (YUM) update.

For example:

- 1. If you update the kernel module for IBM Spectrum Scale after you run a YUM update, you must restart the system to make sure that the new kernel is functioning correctly.
- 2. Run this command to rebuild the kernel module:

```
sudo /usr/lpp/mmfs/bin/mmbuildgpl
```

(The **mmbuildgpl** command manages or verifies prerequisite packages for Linux and also builds the GPFS portability layer.)

3. Restart the system to make sure IBM Spectrum Scale starts up correctly.

**Important:** For more information about kernels that are supported by IBM Spectrum Scale, see: <a href="https://www.ibm.com/support/knowledgecenter/STXKQY/gpfsclustersfaq.pdf?view=kc">https://www.ibm.com/support/knowledgecenter/STXKQY/gpfsclustersfaq.pdf?view=kc</a>

J

# Debugging a hung upgrade

You must debug an upgrade if a failed task causes that upgrade to hang or stop.

If a new Secure Shell (SSH) session displays the UPGRADE IN PROGRESS message but does not display any additional output, a failed task causes the upgrade to stop.

To identify the cause for the upgrade to stop, issue this command:

```
tail -n 200 /opt/ibm/metaocean/logs/upgrade.log
```

After you fix any issues identified in the upgrade log, reboot and then restart the upgrader. Use the **systemctl** command to restart the upgrader:

```
[root@ ~]# systemctl start upgrader
```

The upgrader output is not displayed in the console after you restart the upgrader. Either use the tail of the /opt/ibm/metaocean/logs/upgrade.log file or reconnect your SSH connection to automatically see the progress.

If the upgrader does not restart when you upgrade from a same-level version, run the upgrade command again:

[root@ metaocean]# ./upgrade

# [Multi-node network settings get stuck while checking the Docker run status

Your multi-node network settings can get stuck while you check whether the Docker is running when the **mmconfigappliance** command is run. You must run the script if it gets stuck during the Docker service restart.

Follow this procedure:

1. Run this command to end all Docker containers:

```
sudo docker kill $(docker ps -q)
```

2. Run this command to stop the Docker:

```
sudo systemctl stop docker
```

3. Remove the Docker lock files:

```
sudo rm -f /var/run/docker /var/run/docker.*
```

4. Restart the Docker:

```
sudo systemctl start docker
```

]

# [A collection policy cannot be added to a collection or edited after the collection is created

You must create a collection policy at the same time that you create a collection. You cannot add a collection policy after you create the collection. You can enter the policy details and save the collection with the UI, but the policy is never created.

The workaround is to always create a policy when you create a collection. If the details of the policy are unknown at the time, you can create an inactive policy and update it when the details are known.

**Note:** You cannot edit a collection policy through the edit collection screen. The collection policy must be edited in the metadata screens.

]

# **Records are not ingested after reboot**

After rebooting a IBM Spectrum Discover server, the producer pods might need to be restarted using kubectl in order for them to ingest data. The problem is caused by a race condition with the connection management service.

Perform the following steps at the command line.

1. List the producer pods:

```
kubectl get pods --all-namespaces | grep producer
```

The namespace is in the first column and the pod name is in the second column of the kubectl get pods output.

2. For each producer pod, use kubectl to delete the pod.

```
kubectl delete pod -n=<namespace> <pod name>
```

Failure to do this might result in valid data being discarded at ingest with no obvious notification to the user.

# Changed permissions for the current user are not effective until logout

When adding permissions to a user using a group (for example, adding the data admin role to the sdadmin user), the new permissions will not be effective in the user interface until the user logs out of Spectrum Discover and logs back in again.

# [Recovering original SSH keys

You might have to recover your original Secure Shell (SSH) key pair.

If the SSH authentication keys for IBM Cloud Private are compromised in any way, it might result in an unrecoverable error that uninstalls IBM Cloud Private during the upgrader process:

```
UNREACHABLE! => {"changed": false, "msg": "Failed to connect to the host via ssh:
Permission denied (publickey,gssapi-keyex,gssapi-with-mic,password).\r\n", "unreachable": true}
```

You must recover the original SSH keys before you run the upgrader again:

- 1. Log in to the master node as the moadmin user.
- 2. Run this command: cd /opt/ibm/metaocean/provisioning
- 3. Run this command: sudo cp ./ssh\_key /opt/ibm/ibm-cloud-private/<version>/ cluster/
- 4. Run this command: sudo chmod 700 /opt/ibm/ibm-cloud-private/<version>/cluster/ ssh\_key
- 5. Run this command: sudo ssh-copy-id -i ssh\_key -o StrictHostKeyChecking=no moadmin@<hostname of master node>
- 6. Enter the password when you are prompted.

# Tagging policy failures under high load

When running multiple tagging policies in parallel or in periods of high stress load on the database, tagging batches can fail due to transaction timeout at the database.

In the event of such a failure, the user receives a notification on the GUI policy status table in the Progress column, below the percent completed.

When this happens, an administrator can run the policy or policies again to clean up the missed records, however, it can be desirable to reduce the working set to just the records that were missed. This can be accomplished by modifying the filter to exclude records that have already been tagged.

As an example, take a tagging policy to set the **TEMPERATURE** tag to *ARCHIVE* for the filter:

```
project = 'my_proj' and atime < (NOW() - 365 DAYS)</pre>
```

Modify the filter to add a new condition:

```
project = 'my_proj' and atime < (NOW() - 365 DAYS) and TEMPERATURE <> 'ARCHIVE'
```

This will only apply the tag value to records that have not already been tagged with TEMPERATURE set to ARCHIVE, which will be a much smaller set assuming a low percentage of failed records.

If the tagging policy was used to set a different value for each record, you can check for the value being empty instead by adding <tag field> = '' to the original filter. Use this method for an extract from path policy where you cannot check for a specific tag value being set.

# [IBM Spectrum Discover scan data not landing in database

An error can occur if the clocks on the IBM Spectrum Discover node are ahead (in time) of the clocks on the IBM Spectrum Scale system that is being scanned. This error occurs because the security certificates that are used for in-flight data encryption have a time stamp that must not contain a future value.

If this situation occurs, you get a message like the following message in the scan log, which is kept in the IBM Spectrum Discover node under the /gpfs/gpfs0/connections/scale directory:

```
|1558076225.325|FAIL|rdkafka#producer-1| [thrd:ssl://9.11.201.53:9093/bootstrap]: ssl://9.11.201.53:9093/bootstrap: Failed to verify broker certificate: certificate is not yet valid (after 21ms in state CONNECT)
```

**Note:** You must use the Network Time Protocol (NTP) on both systems to avoid this situation. This means that you must make sure that the clocks of the host IBM Spectrum Scale node are not significantly different from the clocks on IBM Spectrum Discover system.

1

# Sorting search results does not sort using all results

You can change the sort order of a column in the Results table, by clicking a column's header. Currently, the sort is limited to local data supported by your web browser, up to a maximum of 10,000 records per query. If there are more than 10,000 records, the sorted data will be incomplete.

# Cannot filter issues after search

After performing a search, using the filter button to narrow down the results does not change the results in the table. To add additional filters to a search, change the search query to include the new filter. For example, add mtime to the query to filter based on modification time.

# Converting a grouped search to individual record mode doesn't work for null values

After performing a grouped search including at least one "Empty Value" option and selecting **Convert to individual record mode** on that group, the search returns no results.

This is caused by the query having single quotes around the null value. To fix the issue, remove the single quotes from around the null value. For example, change from:

```
temperature in ('null') AND sizerange in ('extra large')

to:

temperature in (null) AND sizerange in ('extra large')
```

# **Delete markers from IBM Cloud Object Storage are ignored**

When a delete marker is created within IBM Cloud Object Storage, a CreateDeleteMarker or CreateDeleteMarker: NullVersionDeleted notification is emitted. These notifications are currently not processed by IBM Spectrum Discover.

# Blank queries to the search API time out

An unqualified query to the IBM Spectrum Discover REST API /search endpoint might result in a timeout. To workaround this problem, include a query.

Example unqualified request:

```
{"query": "", "filters": [], "group_by": [], "sort_by": [], "limit": 100000}

Example query to search for all files:

{"query": "filename like '%"", "filters": [], "group_by": [], "sort_by": [], "limit": 100000}
```

# IBM Cloud Object Store will not connect to the IBM Spectrum Discover kafka server by IP address

When connecting to the kafka server, IBM Cloud Object Store uses TLS to validate the certificate presented by the server. IBM Spectrum Discover includes the hostname in the certificate but not the IP address.

To fix the problem, use the IBM Spectrum Discover hostname within the IBM Cloud Object Store configuration instead of the IP address.

# **DB2** Warehouse installation port conflict - Wait for **DB2WH** to initialize

Occasionally, ports required by DB2 Warehouse will be used by ICP services that select a random port in a high range. When this happens, Spectrum Discover installation will fail at the step "Wait for DB2WH to initialize", and the DB2 Warehouse logs will contain the error "FATAL RUNTIME ERROR DETECTED".

To recover the installation:

- 1. Reboot the node.
- 2. Delete previous Db2wh container:

```
sudo docker rm -f Db2wh
```

3. Re-run ansible:

```
cd /opt/ibm/metaocean/configuration
sudo ./launch_ansible
```

# Network configuration update: Error creating metaocean tables with Liquibase

During a network configuration update, Liquibase can fail to create metaocean tables.

The error presented looks like this:

Unexpected error running Liquibase:

com.ibm.db2.jcc.am.DisconnectNonTransientConnectionException: [jcc][t4][2043] [11550][3.72.30] Exception java.net.ConnectException: Error opening socket to

To address this issue, run the following commands:

- 1. cd /opt/ibm/metaocean/provisioning
- 2. ansible-playbook -s mo\_config\_post\_icp.yml
- 3. ansible-playbook -s network\_config\_master\_cleanup.yml --extra-vars
   "old\_ip=<old\_ip>"

# **Network configuration update: Failure recovery steps**

Occasionally, the network configuration can become unstable when performing a network configuration update. For example, if incorrect options have been used, network connection to the master virtual machine is broken. This information helps recover the system in these cases.

The network configuration update is a two-step process.

- pre: sudo ./update\_network -a <old\_FQDN>
- post: sudo ./update\_network -b <new\_FQDN>

# Recover from failure during pre

Before re-running the pre-steps, check the following:

#### hosts files

1. /etc/hosts

Confirm that aliases still point to the old configuration

2. /opt/ibm/metaocean/provisioning/hosts

Confirm that appropriate IPs point to the old configuration

# Recover from failure during post

Before re-running the post steps, check the following:

#### hosts files

During the pre-steps, a backup is made of the hosts file. Ensure the backups are correct and point to the old IPs and hostnames where appropriate. The backups can be used to reset the hosts files using the commands below.

- 1. sudo cat /etc/hosts.orig > /etc/hosts
  - Confirm that aliases point to the new configuration
- 2. sudo /opt/ibm/metaocean/provisioning/hosts.orig > /opt/ibm/metaocean/
  provisioning/hosts

Confirm that appropriate IPs point to the new configuration

The post steps will update the hosts files again with the new configuration.

#### **ICP**

The post steps might have attempted an install of ICP. Before re-running post steps, uninstall ICP first. If ICP is already uninstalled, these steps will produce a message to that effect, which can be ignored.

To uninstall ICP manually run these steps:

- 1. Log into master node using the moadmin user
- 2. cd /opt/ibm/ibm-cloud-private/3.1.2/cluster/
- 3. sudo docker run -e LICENSE=accept --net=host -t -v "/opt/ibm/ibm-cloudprivate/3.1.2/cluster":/installer/cluster ibmcom/icp-inception:3.1.2-ee-sd uninstall

# **Healthy default pod list**

To list all pods, execute this command:

```
kubectl get pods --all-namespaces
```

If any of the following pods are not running on your system, contact IBM Support.

```
• \*-auth-rbac-auth-\*
```

- \\*-auth-rbac-keystone-\\*
- \\*-consumer-cos-consumer-\\*(x10)
- \\*-consumer-scale-le-consumer-\\*(x10)
- \\*-consumer-scale-scan-consumer-\\*(x10)
- \\*-db2wh-rest-\\*
- \\*-db2warehouse-mpp-prod-\\* (at least one for each node)
- \\*-metaocean-api-\\*
- \\*-producer-cos-producer-\\*
- \\*-producer-scale-le-producer-\\*
- \\*-producer-scale-scan-producer-\\*
- \\*-ui-backend-\\*
- \\*-ui-frontend-\\*

# kubectl returns "error: You must be logged in to the server"

There is a bug in ICP version 2.1.0.3 that can cause authentication to stop working when the authorization service starts before the mongodb service that it depends on. This can also cause the helm list command to fail.

You can confirm this error at the command line by running the following command:

```
sudo /etc/cron.hourly/icp_login.sh
```

and checking for output similar to:

```
Logging into ICP spectrumdiscover Cluster
API endpoint: https://10.3.23.168:8443
Authenticating...

OK

FAILED
Error response from server. Status code: 500; message: {"error": {"statusCode":500, "message": "Internal Server Error"}}
```

```
Configuring Cluster spectrumdiscover FAILED

Cannot connect to a back-end service. Try again later. (E0004)
Incident ID: 90cb3e84-935a-4a8e-9687-c8ab641c11dd
```

To fix the issue, first use an alternative method to enable kubectl:

```
mkdir ~/.kube
cp /var/lib/kubelet/kubelet-config ~/.kube/config
sed -i -e 's/kubelet.crt/kubecfg.crt/' -e 's/kubelet.key/kubecfg.key/g' ~/.kube/config
```

Next, restart the auth-idp pod:

- 1. kubectl get pods -n kube-system | grep auth-idp
- 2. kubectl delete pod -n kube-system <pod name from previous command>

In some cases, this still leaves the helm list command failing with the error Error: the server could not find the requested resource (get configmaps). To fix this error, restart the tiller-deploy pod:

- 1. kubectl get pods -n kube-system | grep tiller-deploy
- 2. kubectl delete pod -n kube-system <pod name from previous command>

# **IBM Cloud Private install logs are missing**

The IBM Cloud Private installation logs are not included in /opt/ibm/metaocean/provisioning/ansible.log. If you have trouble with the launch\_ansible.sh script installing IBM Cloud Private, use the IBM Cloud Private install logs in /opt/ibm/ibm-cloud-private/<version>/cluster/.

# Changing system time breaks jobs and pods

Changing the system time of IBM Spectrum Discover nodes causes problems with jobs and pods within IBM Cloud Private. Ensure that the system time is correctly set and ntp is configured before installing the IBM Spectrum Discover cluster.

Configure the IBM Spectrum Discover virtual appliance network time protocol (NTP) settings by using the following command:

```
sudo /opt/ibm/metaocean/configuration/mmconfigappliance -t <NTPServer>
```

To test that the time has been correctly configured, use the following command:

```
date
```

If the system is not correctly configured before deployment and needs to be corrected after the system is installed, following configuration test the system with the following command:

```
kubectl get pods --all-namespaces
```

If the command hangs, reboot the server and allow up to 30 minutes for the system to come back online fully.

# **Exception in DB2WH-REST if authorization token has expired**

When using an expired authorization token, requests to the IBM Spectrum Discover REST API will fail with an Internal Server Error (status code 500). The request should fail with an Unauthorized Error (status code 401). To work around the issue, get a new token and resubmit the REST API request.

## **CentOS** reboots under load

CentOS might reboot under load due to a kernel bug.

For more information, see https://access.redhat.com/solutions/3492911.

# ens160 activation errors in /var/log/messages

ens160 activation errors appearing in /var/log/messages can be safely ignored.

As an example:

```
NetworkManager[1039]: [1540162458.1216] device (ens160): activation-stage: schedule activate_stage5_ip6_config_commit,10 which replaces activate_stage5_ip6_config_commit,10 (id 171022 -> 171024).
```

# IBM Spectrum Scale can fail to load after an ESXi server is rebooted

When an ESXi server is rebooted, it is possible that the MAC address associated with the virtual machine can change. This stops IBM Spectrum Scale from starting within the IBM Spectrum Discover cluster. It can be corrected by updating the MAC address.

Check for the following error in the IBM Spectrum Scale logs found in /var/adm/ras/mmfs.log.latest:

```
mmautoload: Unable to determine the local node identity.
Mon Jun 25 22:32:45 UTC 2018 mmautoload: GPFS is waiting for daemon network
```

To address the issue:

- Get the network configuration file MAC address from the file /etc/sysconfig/network-scripts/ ifcfg-ens<n>, in the HWADDR property.
- 2. Get the MAC address for the network interface using the ip a command, in the link/ether property.
- 3. Update the network configuration file with the new MAC address.
- 4. Reload the connection: nmcli con reload /etc/sysconfig/network-scripts/ifcfgens<n>
- 5. Bring up the connection: nmcli con up ens<n>

# Recovering from data ingestion consumer or producer issues

When a producer or consumer application running in a pod encounters an error that causes the application to halt, the pod restarts. When a recovery action is carried out, that means you must restart the pods. The following actions might be taken by the IBM Spectrum Discover administrator on the IBM Spectrum Discover cluster master node.

1. View the status of running pods for consumer and producers as follows:

```
$ kubectl get pods -n Namespace
```

Where Namespace might be one of the following:

```
namespace : Description

producercos : IBM Spectrum Discover COS Producer

producerscalescan : IBM Spectrum Discover Scale Scan Producer

producerscalele : IBM Spectrum Discover Scale Live Event Producer

consumercos : IBM Spectrum Discover COS Consumers
```

```
consumerscalescan : IBM Spectrum Discover Scale Scan Consumers
consumerscalele : IBM Spectrum Discover Scale Live Event Consumers
```

You can expect to see 10 running pods per consumer deployment, and 1 running pod per producer deployment. For example:

```
$ kubectl get pods -n consumerscalescan
    NAME
                                                                     READY
                                                                               STATUS
RESTARTS
           AGE
    anxious-fly-consumer-scale-scan-consumer-56b6c4ff9c-d4k8v
                                                                  1/1
                                                                            Running
0
           46m
    anxious-fly-consumer-scale-scan-consumer-56b6c4ff9c-h862t
                                                                  1/1
                                                                            Running
0
           46m
    anxious-fly-consumer-scale-scan-consumer-56b6c4ff9c-j4649
                                                                  1/1
                                                                            Running
0
           46m
    anxious-fly-consumer-scale-scan-consumer-56b6c4ff9c-ksbh4
                                                                  1/1
                                                                            Running
0
           46m
    anxious-fly-consumer-scale-scan-consumer-56b6c4ff9c-kt9sc
                                                                  1/1
                                                                            Running
0
           46m
    anxious-fly-consumer-scale-scan-consumer-56b6c4ff9c-lk8jz
                                                                  1/1
                                                                            Running
0
           46m
                                                                  1/1
    anxious-fly-consumer-scale-scan-consumer-56b6c4ff9c-p2lr6
                                                                            Running
0
           46m
    anxious-fly-consumer-scale-scan-consumer-56b6c4ff9c-qqhfd
                                                                  1/1
                                                                            Running
           46m
0
    anxious-fly-consumer-scale-scan-consumer-56b6c4ff9c-wknbc
                                                                  1/1
                                                                            Running
0
           46m
    anxious-fly-consumer-scale-scan-consumer-56b6c4ff9c-zrp6k
                                                                  1/1
                                                                            Running
0
           46m
    $ kubectl get pods -n producercos
                                                                   READY
                                                                             STATUS
    NAME
RESTARTS
           AGF
    exacerbated-tarsier-producer-cos-producer-64748764cf-pctwz
                                                                   1/1
                                                                             Running
```

You can view the logs for a pod as follows:

```
$ kubectl -n Namespace logs Name
```

Where Namespace is one of the items from this listing and Name is the name of a specific pod from the get pods output. For example:

```
$ kubectl -n consumerscalescan logs anxious-fly-consumer-scale-scan-consumer-56b6c4ff9c-
zrp6k
   Options provided:
    Application = scale
   DB Protocol = http
   DB IP = db2whrest.db2whrest:80
    Broker IP = 203.0.113.15:9093
    DB name = metaocean
    Topic = scale-scan-topic
   Group ID = mo1
   DB User = bluadmin
   Batch size = 50000
   Log directory = none
   initial scan = true
   mode = update mode
                    Starting MetaOcean Consumer
   PID: 7
    Construct InFromKafka object
    broker=203.0.113.15:9093 topic=scale-scan-topic group=mo1
    Create DatabasePayload object
   Construct Db2whOutStream object
    created kafka consumer rdkafka#consumer-1
   librdkafka version is 0.11.0(721151)
    Successfully opened connection to Kafka
    Create DatabasePayload object
    Construct OutToKafka object
    Found Kafka SSL Client Certificate
```

```
Found Kafka SSL Client Key
Created producer: rdkafka*producer-2
librdkafka version is 0.11.0(721151)
created topic_handle
Created topic handle: 0x20f87c8 with name consumer-debug-topic
Construct Logger object, log directory not specified, direct output to STDOUT
Create ConsumerLogger object
Construct MessageConsumer object
Construct ScaleConsumer object
Create DatabasePayload object
No throttle control file
2018-10-18 23:22:29.153 > rebalance_cb: partitions_assigned:[{topic: scale-scan-topic, part: 9, offset: -1001}]
```

- 2. Delete and reinstall consumers and producers as follows:
  - a. Obtain a list of active application deployments using the following curl commands to communicate with the API server.
  - a1. Obtain the bearer token used to authenticate the REST calls to the API server endpoints. For more information, see Authentication process in IBM Spectrum Discover: REST API Guide
  - a2. Obtain a list of application charts and their deployments in the IBM Spectrum Discover cluster. The first column of the output is the chart name and the second column is the deployment name.

```
Xferd Average Speed Time Time Time
Dload Upload Total Spent Left
0 298 0 0:00:10 0:00:10 --:--:-
                      Received %
                                                                                              Current
                                                                                              Speed
     100 3194 100 3194
                                                                                             911
      'auth-rbac : invited-boxer"
     "connmgr : washing-mole"
     "consumer-cos : lazy-vulture"
     "consumer-scale-le : plinking-quoll"
     "consumer-scale-scan : anxious-fly'
     "db2wh-rest : quarrelsome-hamster
     "metaocean-api : mean-bronco"
"policyengine : hopping-blackbird"
"producer-cos : intended-dingo"
     "producer-scale-le : foppish-donkey"
     "producer-scale-scan : quelling-dachshund"
"ui : worn-hummingbird"
```

b. Delete a deployment as follows:

```
$ curl -k -H "Authorization: Bearer $TOKEN" -H "Accept:application/json" -X DELETE
https://localhost/api/application/Deployment_Name
```

c. Restart a deployment by reinstalling the associated chart.

```
$ curl -k -H "Authorization: Bearer $TOKEN" -H "Content-Type:application/json" -H
"Accept: application/json" -X OST -d "{\"chart\":\"Chart_Name\", \"repository\":\"metaocean
\", \"version\":\"\"}" https://localhost/api/application/
```

Where Deployment\_Name is the name of the deployment associated with the application. For example, in "producer-cos: intended-dingo", the deployment name for the COS producer is intended-dingo.

ATTENTION: Do not install more than one instance of a specific chart at one time.

# Records are not ingested, even after making connection updates

After any connection update that modifies connection name, datasource, or cluster values, the producer pods need to be restarted using kubectl in order for them to correctly ingest data.

Perform the following steps at the command line.

1. List the producer pods:

```
kubectl get pods --all-namespaces | grep producer
```

The namespace is in the first column and the pod name is in the second column of the kubectl get pods output.

2. For each producer pod, use kubectl to delete the pod.

```
kubectl delete pod -n=<namespace> <pod name>
```

Failure to do this might result in valid data being discarded at ingest with no obvious notification to the user.

# [Pod stuck in terminating state

You might have to delete a pod that is stuck in a terminating state.

When you change the system time, you might encounter an issue where the started time is earlier then the finished time for the pod. Try to delete whichever pod is stuck in the terminating state to see whether that fixes it. For example, run this command:

```
kubectl delete pod -n <namespace> <pod name>
```

If the pod returns to the same state, run this command:

```
`kubectl describe pod -n | grep "Container ID"
```

From this listing of container IDs, delete the IDs one by one. For example, run this command:

```
"docker container rm <container id>"
```

**Note:** You might see a message that states that the container does not exist. If you do, continue deleting the rest of the containers.

After you are done, verify that the stuck pod is now removed. For example, run this command:

```
kubectl get pods --all-namespaces
```

1

#### [Pod stuck in CreateContainer error

When you change the system time, you might encounter an issue where the started time is earlier then the finished time for the pod. You might also see a message similar to this:

```
The container name "XXX" is already in use by container "YYY". You have to remove (or rename) that container to be able to reuse that name.
```

Try to delete whichever pod is stuck in the terminating state to see whether that fixes it. For example, run this command:

```
kubectl delete pod -n <namespace> <pod name>
```

If the pod returns to the same state, run this command:

```
`kubectl describe pod -n | grep "Container ID"
```

From this listing of container IDs, delete the IDs one by one. For example, run this command:

```
"docker container rm <container id>"
```

**Note:** You might see a message that states that the container does not exist. If you do, continue deleting the rest of the containers.

After completion, verify that the stuck pod is now removed. For example, run this command:

kubectl get pods --all-namespaces

# **Accessibility features for IBM Spectrum Discover**

Accessibility features help users who have a disability, such as restricted mobility or limited vision, to use information technology products successfully.

# **Accessibility features**

The following list includes the major accessibility features in IBM Spectrum Discover:

- · Keyboard-only operation
- Interfaces that are commonly used by screen readers
- Keys that are discernible by touch but do not activate just by touching them
- Industry-standard devices for ports and connectors
- The attachment of alternative input and output devices

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# **IBM** and accessibility

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